

### Social Interactions Representation as Users Behavioral Contingencies and Evaluation in Social Networks

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### Acknowledgements

### - CAPES, CNPq, MCT, FAPESP, FINEP

Diogo C. Pedrosa



## Overview

- Introduction
- Behavioral Contingencies
- Our Proposal
- Social Interactions in Facebook
- Final Remarks



# Introduction

- Social network analysis:
  - social entities (people, actors or users) and their interactions and relationships
  - small-world principle
  - representation of relationships based on the interactions among users



# Introduction

- An opportunity for providing a humanreadable model
  - the representation and the evaluation of situations which involve users in social interactions
  - making explicit
    - actions performed by users
    - the devices used, the media types involved in the interactions, etc...



# **Behavioral Contingencies**

- Experimental social psychology research
- Social interactions are behavioral contingencies:
  - if-then observations
  - describing what users do or not
- For instance:
  - a game setting may be analyzed to determine how the game is played as a set of *if-then* observations



## **Our Proposal**





### **Our Proposal**





# **Representing Social Interactions**

Merchner Language (Social Psychology)

- Action (or actions) = {A1, A2....An}
- Agent (actor) = {a, b, c...}
- Consequence  $C = \{C1, C2, ..., Cn\}$
- Example:  $aA1 \cap bA2 \rightarrow abC1$



## **Measuring Social Interactions**

### $aA1 \cap bA2 \rightarrow abC1$ Body $\rightarrow$ Head (B $\rightarrow$ H)

$$\begin{array}{c|ccccc}
 B & B \\
\hline H & n(HB) & n(H\overline{B}) & n(H) \\
\hline H & n(\overline{H}B) & n(\overline{HB}) & n(\overline{H}) \\
\hline & n(B) & n(\overline{B}) & N
\end{array}$$

### where

- hb number of observations h and b true
- $\overline{h}b$  number of observations h false and b true
- $h\overline{b}$  number of observations head h true and b false
- $\overline{hb}$  number of observations head h and body b false.

 $n = hb + \overline{h}b + h\overline{b} + \overline{h}b$ 

n = number of observations



## **Measuring Social Interactions**

Support 
$$SupR = \frac{hb}{n}$$

**Confidence** 
$$ConfR = \frac{hb}{hb + \overline{h}b} = \frac{hb}{b}$$

Cossine 
$$CosR = \frac{hb}{n * \sqrt{\frac{h*b}{n^2}}}$$

... considering interactions in Facebook



## **Social Interactions in Facebook**

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	Maria Da Graça Pimentel recommends a link.	Sponsored Story
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## **Data from Facebook**

- 1000+ user profiles
- Python crawler
- 3.328.248 actions
- 38.517 behavioral contingencies



# **Identifying Contingencies**

### Social interactions in Facebook:

- A1 = *Post* on a Wall
  - photo, link, swf, video, text, etc..
- A2 = Comment a Post
- A3 = Like a post
- A4 = Mark a user
  - marking the name of a friend in a message
- C1 = notification of a *Post* (social stimulus)
- C2 = notification of a *Comment*
- C3 = notification of a Like
- C4 = notification of a Mark



Foi bom te ver na PDA correndo!!! Boa, boa! Fez gto pra gto??!rs... bios

11 hours ago · 🕷



Carlos Magno Do Nascimento Déa, tb gos sinceramente não sei direito quanto eu fiz po que o 1o trecho terminei em 30 min (com os Os trechos 5 e 6 (10,5km) fiz em menos de 5 mas preciso treinar direito rs. Vc nem preciso né!? Tava com camiseta vip e tudo mais né. E balada!! :-) Bião!! 11 hours ago · 🖒 1 person

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### Carlos Magno Do Nascimento

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e Souza

lo Alexandre

los Minchilo

ides

Saturday at 10:36pm · 🕷





### Leandro Franco de Souz

Professor Associado at University of São Paulo ▲ Lives in São Carlos, Brazil ● Married to Aline November 28





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11 hours ago



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## Contingencies

 $\begin{array}{l} \operatorname{R1.1} aA_1 \cap akA_2 \cap alA_3 \to aklC_1 \cap aklC_2 \cap aklC_3 \\ \operatorname{R1.2} aA_1 \cap akA_2 \cap \overline{al}A_3 \to aklC_1 \cap aklC_2 \\ \operatorname{R1.3} aA_1 \cap \overline{ak}A_2 \cap alA_3 \to aklC_1 \cap aklC_3 \\ \operatorname{R1.4} aA_1 \cap amA_2 \cap amA_3 \to aklC_1 \cap aklC_2 \cap aklC_3 \\ \operatorname{R1.5} aA_1 \cap akA_2 \cap ak1A_4 \to aklC_1 \cap aklC_2 \cap aklC_4 \end{array}$ 

- user *a*, groups of users *k* and *l*, and same group *m*
- user a may or not add Comments or Likes
- R1.1 comment + like
- R1.2 comment
- R1.3 like
- R1.4 comment + like from same group
- R1.5 comment + mark



### **Observations**

$$SupR = \frac{hb}{n}$$
$$ConfR = \frac{hb}{hb + \overline{h}b} = \frac{hb}{b}$$

$$CosR = \frac{hb}{n*\sqrt{\frac{h*b}{n^2}}}$$

	ConfR	SupR	CosR	
R1.1	100%	64.28%	80.17%	]comment + like
R1.2	100%	75.39%	86.83%	comment
R1.3	100%	88.89%	94.28%	like
R1.4	100%	43.04%	65.60%	comment + like from same group
R1.5	100%	50.97%	71.39%	comment + mark

### like >

comment >

comment + like >

comment + mark >

comment + like from same group



### Measurement

 $\begin{array}{l} \operatorname{R2.1} aA_1 \cap kA_2 \cap lA_3 \to aklC_1 \cap aklC_2 \cap aklC_3 \\ \operatorname{R2.2} aA_1 \cap kA_2 \cap \overline{al}A_3 \to aklC_1 \cap aklC_2 \\ \operatorname{R2.3} aA_1 \cap \overline{ak}A_2 \cap lA_3 \to aklC_1 \cap aklC_3 \\ \operatorname{R2.4} aA_1 \cap kA_2 \cap k1A_4 \to aklC_1 \cap aklC_2 \cap aklC_4 \end{array}$ 

•user a does not add Comments or Likes

- R2.1 comment + like
- R2.2 comment
- R2.3 like
- R2.4 comment + like from same group



### Measurement

	ConfR	SupR	CosR	
R2.1	100%	63.17%	79.48%	comment + mark
R2.2	100%	74.13%	86.10%	comment
R2.3	100%	87.83%	93.72%	like
R2.4	100%	50.53%	71.06%	comment + like from same group

like > comment > comment + like > comment + like from same group



## Summary

- Facebook users are more engaged in social interaction involving *Likes* than *Comments*, and more engaged in interactions involving *Comments + Likes* than *Marks*
- the participation of the user a, who provides the social stimulus, with actions Comment and/or Like does not modify significantly the involvement of other users in social interaction.



## **Final Remarks: Contributions**

- A novel technique for providing a human readable codification and measurement of social interactions
  - represented as behavioral contingencies
  - evaluated using data mining procedures
  - allows the representation and evaluation of social interactions, making explicit actions performed by the users



## **Final Remarks: Limitations**

 The identification and representation of actions and consequences as behavioral contingencies depends on the subjective evaluation of the experimenter



## **Final Remarks: Future Works**

- Current efforts involve measuring the impact of the media usage in the social interactions
- We plan to evaluate other social interactions in other social networks such as Google+, and use the evaluation of social interactions to provide guidelines for designers
- Recent results observed interactions involving
  - mobile devices
  - media assets (e.g. YouTube videos)