

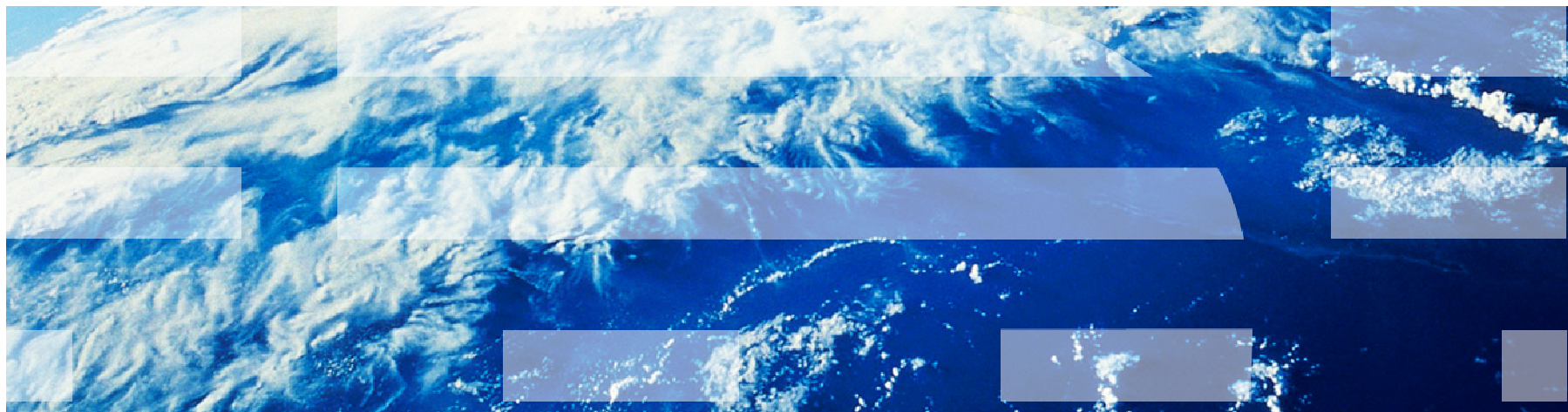
Graph Computing and Linked Big Data

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Keynote Speech @ International Conference on Semantic Computing 2014

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Outline

Big Data, Graphs, and System G

Graph Database and Visualization

Social Media Solution and Insider Threat Solution

Other Use Cases and Ongoing Researches

Questions and Open Discussion

Big Data, Graphs, and System G

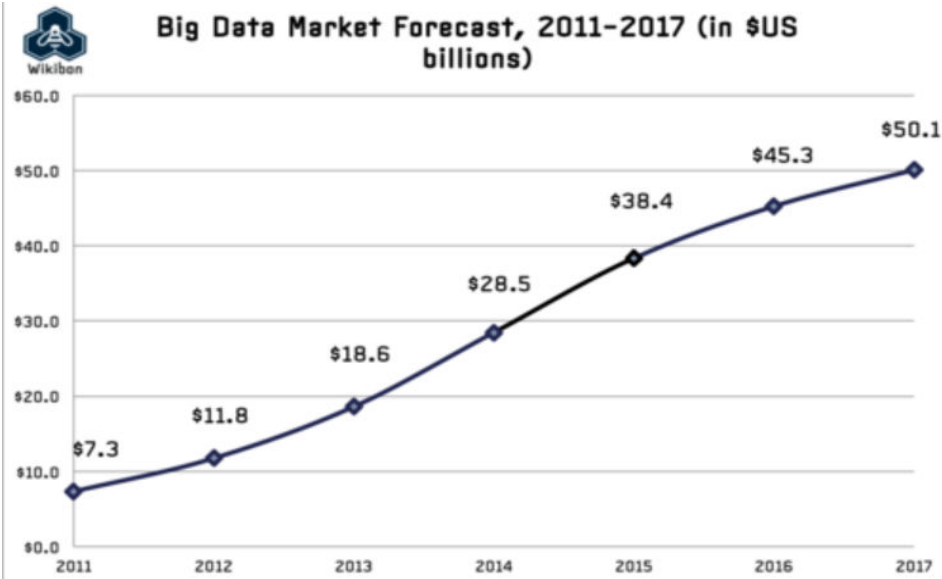
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Big Data Market

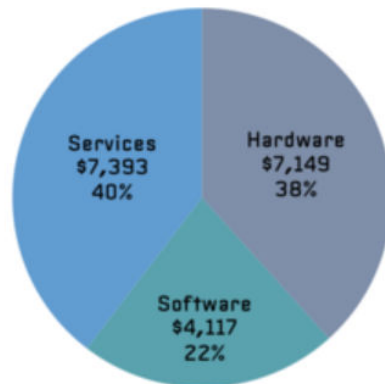


2013 Worldwide Big Data Revenue by Vendor (\$US millions)

| Vendor | Big Data Revenue | Total Revenue | Big Data Revenue as % of Total Revenue | % Big Data Hardware Revenue | % Big Data Software Revenue | % Big Data Services Revenue |
|---------------|------------------|---------------|--|-----------------------------|-----------------------------|-----------------------------|
| IBM | \$1,368 | \$99,751 | 1% | 31% | 27% | 42% |
| HP | \$869 | \$114,100 | 1% | 42% | 14% | 44% |
| Dell | \$652 | \$54,550 | 1% | 85% | 0% | 15% |
| SAP | \$545 | \$22,900 | 2% | 0% | 76% | 24% |
| Teradata | \$518 | \$2,665 | 19% | 36% | 30% | 34% |
| Oracle | \$491 | \$37,552 | 1% | 28% | 37% | 36% |
| SAS Institute | \$480 | \$3,020 | 16% | 0% | 68% | 32% |
| Palantir | \$418 | \$418 | 100% | 0% | 50% | 50% |
| Accenture | \$415 | \$30,606 | 1% | 0% | 0% | 100% |
| PWC | \$312 | \$32,580 | 1% | 0% | 0% | 100% |
| Deloitte | \$305 | \$33,050 | 1% | 0% | 0% | 100% |
| Pivotal | \$300 | \$300 | 100% | 15% | 50% | 35% |
| Cisco Systems | \$295 | \$50,200 | 1% | 72% | 12% | 16% |

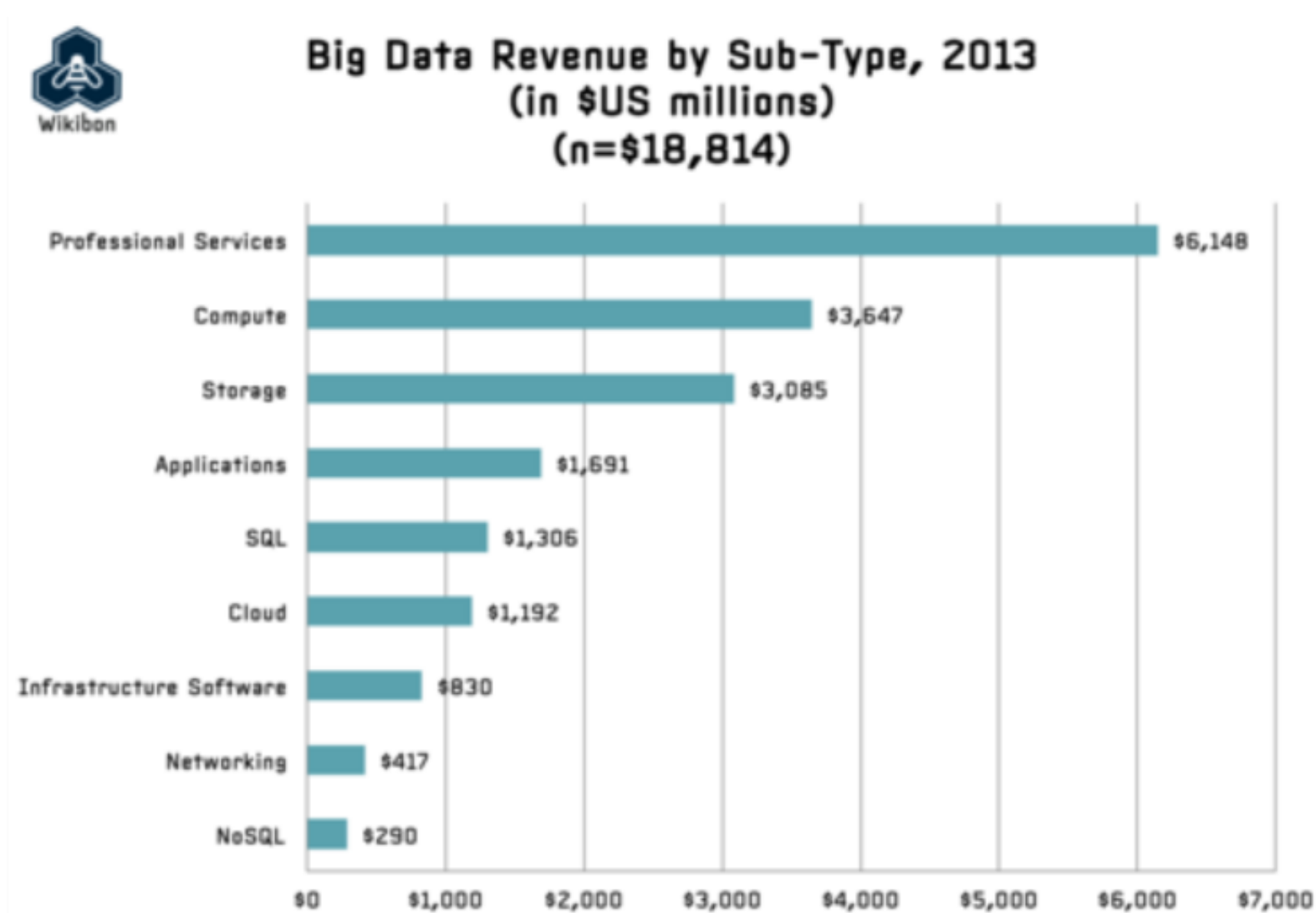


Big Data Revenue by Type, 2013 (in \$US millions) (n=\$18,814)



http://wikibon.org/wiki/v/Big_Data_Vendor_Revenue_and_Market_Forecast_2013-2017

Big Data Revenue by Sub-Type, 2013



5 Key Big Data Use Case Categories



Big Data Exploration

Find, visualize, understand all big data to improve decision making



Enhanced 360° View of the Customer

Extend existing customer views (MDM, CRM, etc) by incorporating additional internal and external information sources



Security/Intelligence Extension

Lower risk, detect fraud and monitor cyber security in real-time



Operations Analysis

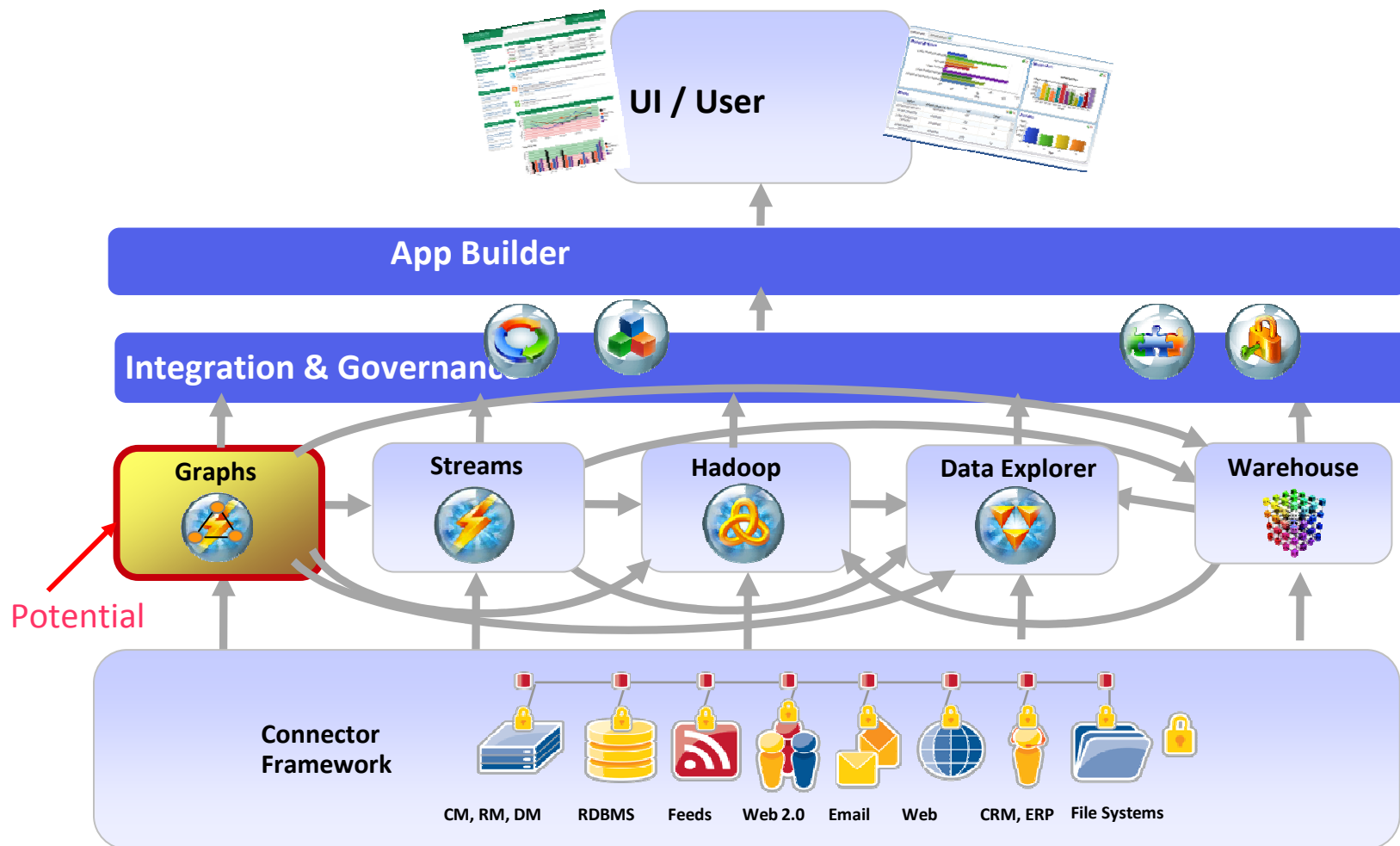
Analyze a variety of machine data for improved business results



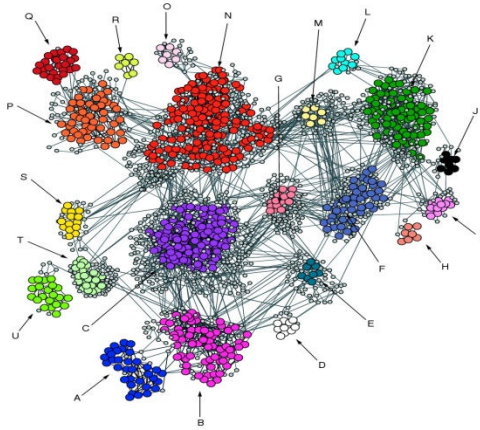
Data Warehouse Augmentation

Integrate big data and data warehouse capabilities to increase operational efficiency

A missing pillar for Big Data



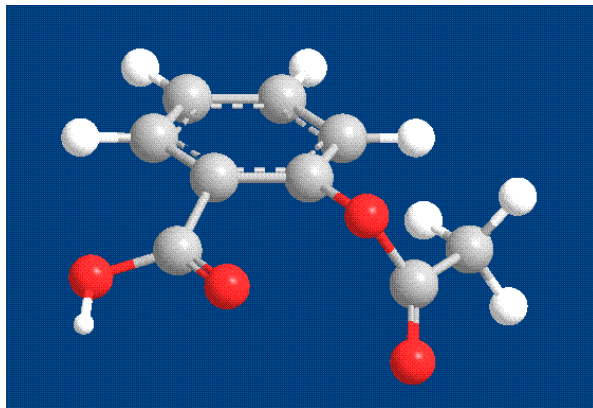
Big Data includes all sorts of Networks



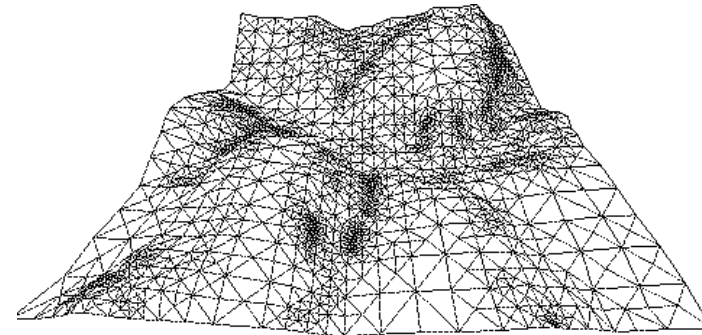
Social/Economic/Political Network



Information/Knowledge Network



Nature/Bio/Cognitive Network

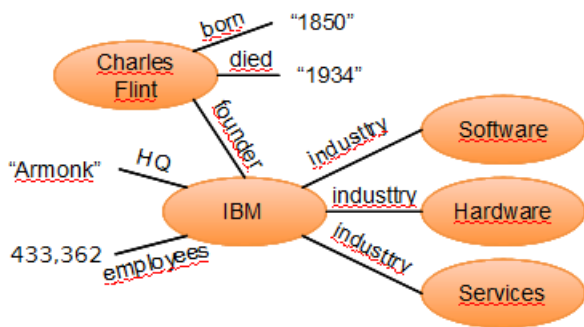


Man-Made Technology Network

Graph Database

RDF / Property Graph

Attributes



| subject | predicate | object |
|---------------|-----------|----------|
| Charles Flint | bom | "1850" |
| Charles Flint | died | "1934" |
| Charles Flint | founder | IBM |
| IBM | HQ | "Armonk" |
| IBM | employees | 433,362 |
| IBM | industry | Software |
| IBM | industry | Hardware |
| IBM | industry | Services |

Contextual Analysis

Topological Analytics

Collective Graph

Macro

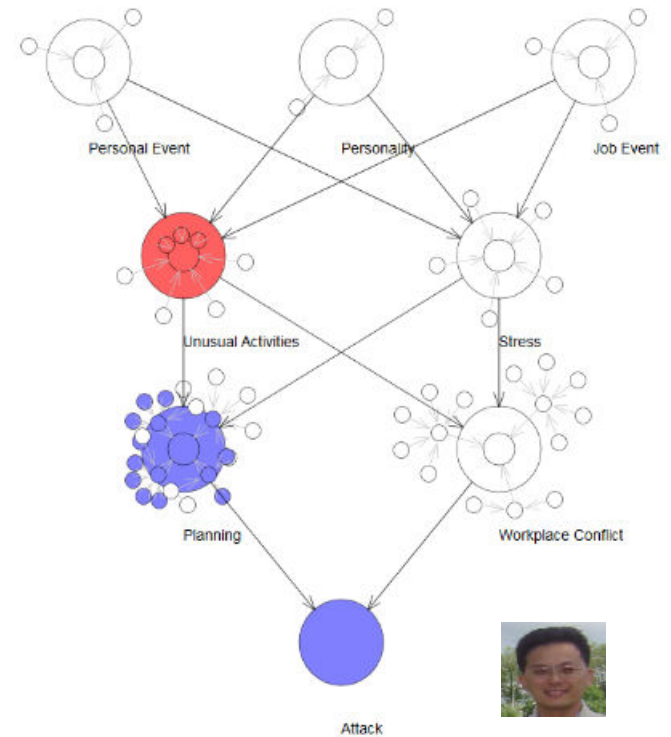


Collective Analysis

Graphical Models

Activity Graph

Micro & Reasoning



Cognitive Understanding

What is the fundamental challenge for RDB on Linked Data?



In Relational DB, relationships are *distributed*. It takes a long time to *JOIN* to retrieve a graph from data

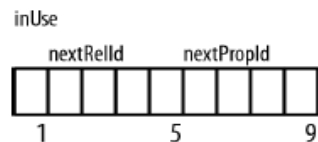
| UserID | User | Address | Phone | Email | Alternate |
|--------|-------|--------------|----------|-------------------|-----------------|
| 1 | Alice | 123 Foo St. | 12345678 | alice@example.org | alice@neo4j.org |
| 2 | Bob | 456 Bar Ave. | | bob@example.org | |
| ... | ... | ... | ... | ... | ... |
| 99 | Zach | 99 South St. | | zach@example.org | |

| OrderID | UserID |
|---------|--------|
| 1234 | 1 |
| 5678 | 1 |
| ... | ... |
| 5588 | 99 |

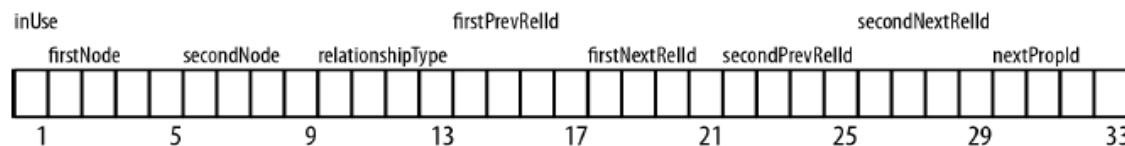
| OrderID | ProductID | Quantity |
|---------|-----------|----------|
| 1234 | 765 | 2 |
| 1234 | 987 | 1 |
| ... | ... | ... |
| 5588 | 765 | 1 |

| ProductID | Description | Handling |
|-----------|----------------------|----------|
| 321 | strawberry ice cream | freezer |
| 765 | potatoes | |
| ... | ... | |
| 987 | dried spaghetti | |

Native Graph DB stores nodes and relationships directly, It makes retrieval efficient.



Relationship



Retrieving multi-step relationships is a **'graph traversal'** problem

Cited "Graph Database" O'liey 2013

Preliminary datastore comparison for Recommendation & Visualization

IBM KnowledgeView 1-year Access Log: 72.3K users, 82.1K docs, and 1.74 million downloads



SOA Architecture

IBM Confidential

Document URL: <https://w3.ibm.com/services/practitionerportal/ppServlets/displayDocument.wss?syntheticKey=S36C279R88640H92>

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Owner: Toyin Odutayo

Source: KnowledgeView - Field Guide or Technical Guide

Created: 17 Apr 2009

Modified: 17 Apr 2009

Note: Use the URL above to copy/paste into E-mail and Sametime messages

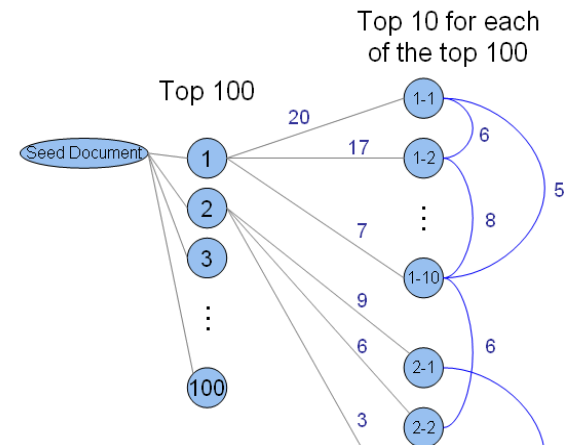
Related documents of interest

Colleagues who viewed this document, also viewed these 5 other KnowledgeView documents.

SOA Architecture (39 people read this)

SOA Reference Architecture - Collected SOA COE Assets (28 people read this)

SOA Advanced Architecture (23 people read this)



Recommendation ==> 2-hop traversal & ranking

For Visualization ==> 4-hop traversal & rankings

| Query Time (sec) / App. Type | DB2 via SQL | Oracle via SQL | DB2RDF via SPARQL | Neo4j | Titan (Berk. DB) | Titan (HBase) | System G GBase | System G Native Store |
|------------------------------|-----------------------------|------------------------------|-------------------|---------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| Recommendation | 0.24 | 0.35 | TBD | 0.068 | 0.281 | 0.414 | 0.201 | 0.015 |
| Visualization | 52.0 (cold) 50.6 (cache) | 201.0 (cold) 42.0 (cache) | TBD | 4.8 (cold) 1.2 (cache) | 17.3 (cold) 6.8 (cache) | 24.2 (cold) 5.7 (cache) | 27.0 (cold) 2.4 (cache) | 4.2 (cold) 0.07 (cache) |

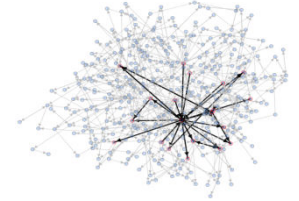
Products

Startup

Open Sources

System G

A Complete Set of Graph Data Store, Visualizations, Algorithms, and Middleware to Support Big Data Analytics Applications



<http://systemG.research.ibm.com> (Internet) or <http://systemG.ibm.com> (IBM internal site)

Rich Graph Algorithm/ Functions Primitives

- Centralities
- Communities
- Graph Sampling
- Network Info Flow
- Shortest Paths
- Ego Net Features
- Graph Matching
- Graph Query
- Graph Search
- Bayesian Networks
- Latent Net Inference
- Markov Networks
- Spatio-Temporal Ana.

Multi Graph Type Support

- Few, very **large graphs** (e.g. social, Internet of things)
- Many, many **small graphs** (e.g. protein, healthcare)
- Large **semantic graph** (Semantic web, RDF, Graph search, Graph recommendation)
- Large **Probabilistic graphical models**: Bayesian networks, Markovian networks, HMMs, etc.

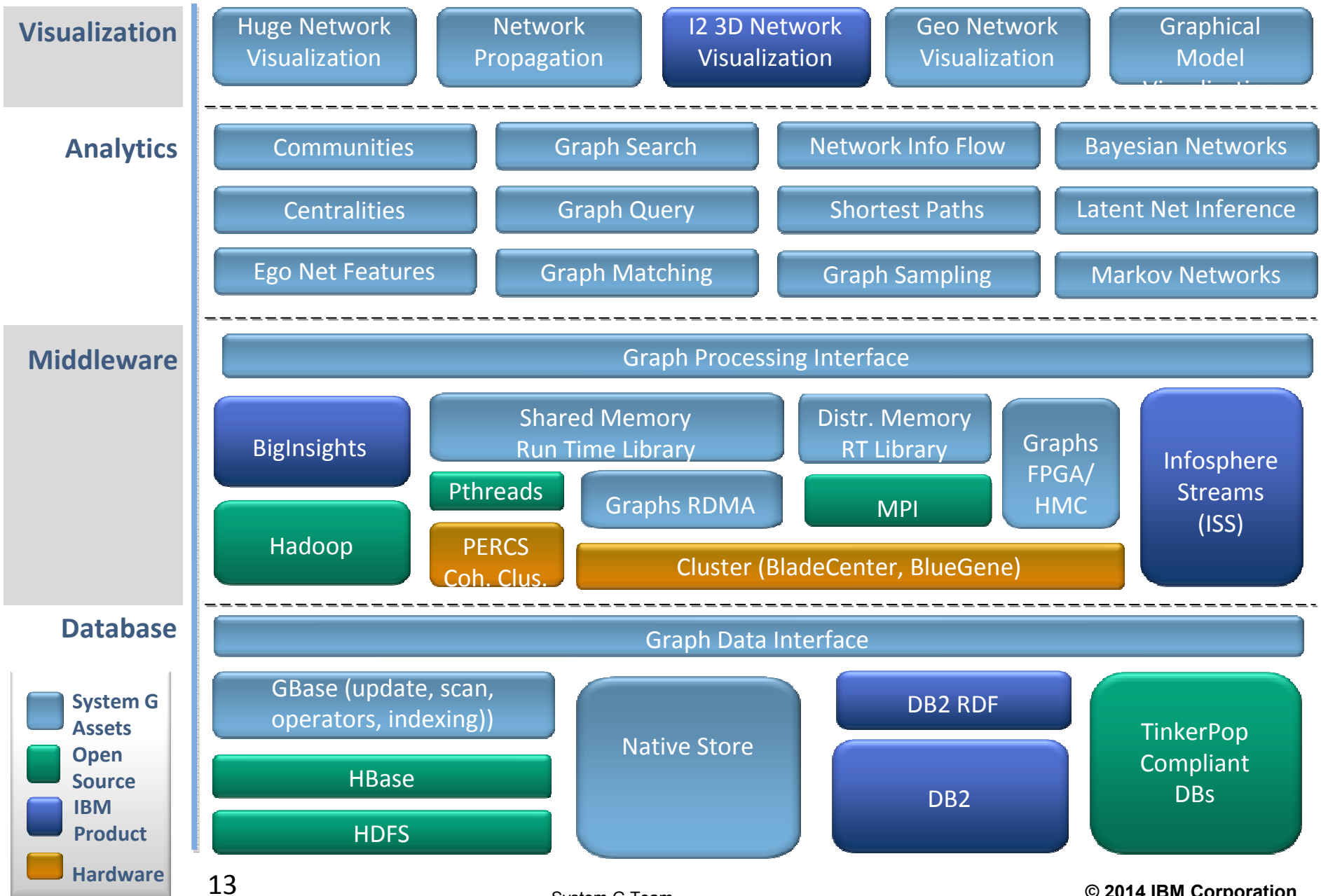
And More:

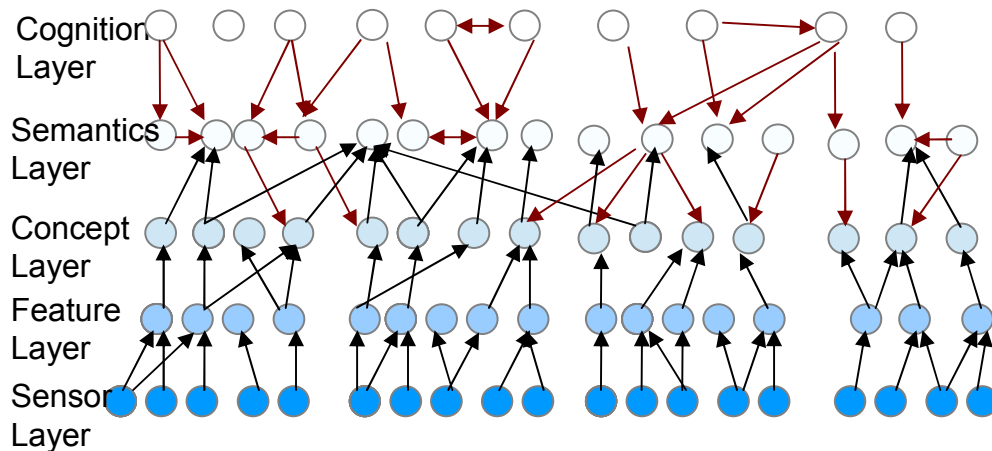
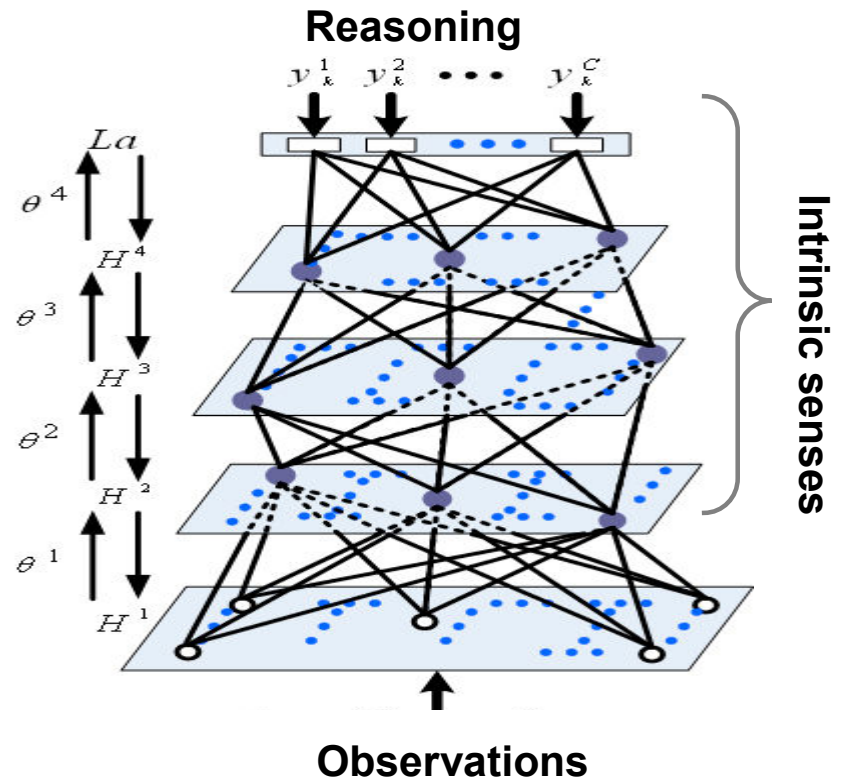
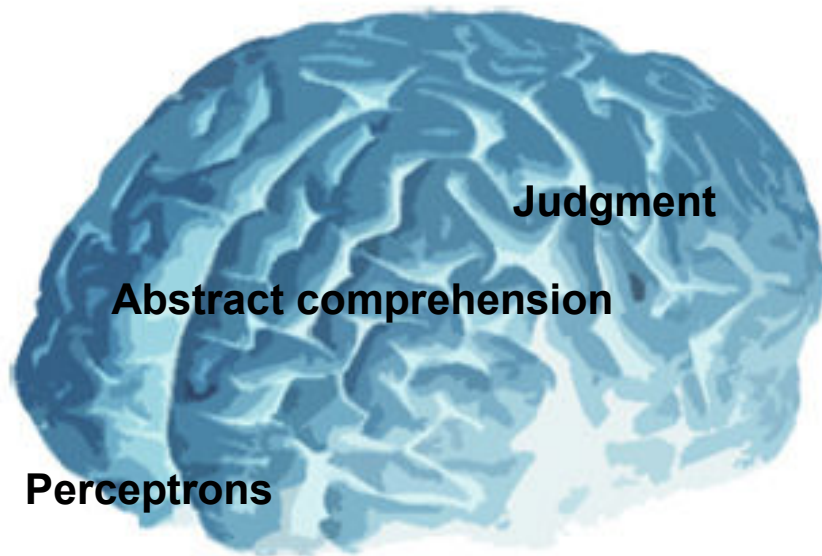
- Graph Visualizations
- Graph Databases
- Graph Middleware for Hardware Platform Optimization
- Cognitive Networks and Cognitive Analytics
- Graph-Embedded Industry Solutions

100+ research innovations/papers including 7 best paper awards

Including ACM CIKM 2012 Best Paper Award; IEEE BigData 2013 Best Paper Award

System G Graph Computing Tools





Multi-Modality Multi-Layer Understanding



Text/Visual Sentiments, Feeling and Emotions

1. System G for Expertise Location
2. System G for Recommendation
3. System G for Commerce
4. System G for Financial Analysis
5. System G for Social Media Monitoring
6. System G for Telco Customer Analysis
7. System G for Watson
8. System G for Data Exploration and Visualization
9. System G for Personalized Search
10. System G for Anomaly Detection (Espionage, Sabotage, etc.)
11. System G for Fraud Detection
12. System G for Cybersecurity
13. System G for Sensor Monitoring (Smarter another Planet)
14. System G for Cellular Network Monitoring
15. System G for Cloud Monitoring
16. System G for Code Life Cycle Management
17. System G for Traffic Navigation
18. System G for Image and Video Semantic Understanding
19. System G for Genomic Medicine
20. System G for Brain Network Analysis
21. System G for Data Curation
22. System G for Near Earth Object Analysis



Graph Market Analysis (in Big Data Market)



http://wikibon.org/wiki/v/Big_Data_Database_Revenue_and_Market_Forecast_2012-2017

| USD: billions | 2014 | 2015 | 2016 | 2017 |
|---|--------|---------|---------|---------|
| Big Data XaaS Revenue | \$1.71 | \$2.43 | \$2.87 | \$3.19 |
| Big Data Professional Services Revenue | \$9.24 | \$12.31 | \$14.06 | \$15.30 |
| Big Data Application (Analytic and Transactional) Revenue | \$3.24 | \$4.94 | \$6.05 | \$6.89 |
| Big Data NoSQL Database Revenue | \$0.73 | \$1.14 | \$1.41 | \$1.62 |
| Big Data SQL Database Revenue | \$2.00 | \$2.48 | \$2.74 | \$2.91 |
| Big Data Infrastructure Revenue | \$0.67 | \$0.93 | \$1.08 | \$1.19 |
| Big Data Networking Revenue | \$0.67 | \$0.89 | \$1.02 | \$1.11 |
| Big Data Storage Revenue | \$4.39 | \$5.85 | \$6.68 | \$7.27 |
| Big Data Compute Revenue | \$5.23 | \$6.70 | \$7.50 | \$8.06 |
| Total Big Data Revenue | \$27.9 | \$37.7 | \$43.4 | \$47.5 |

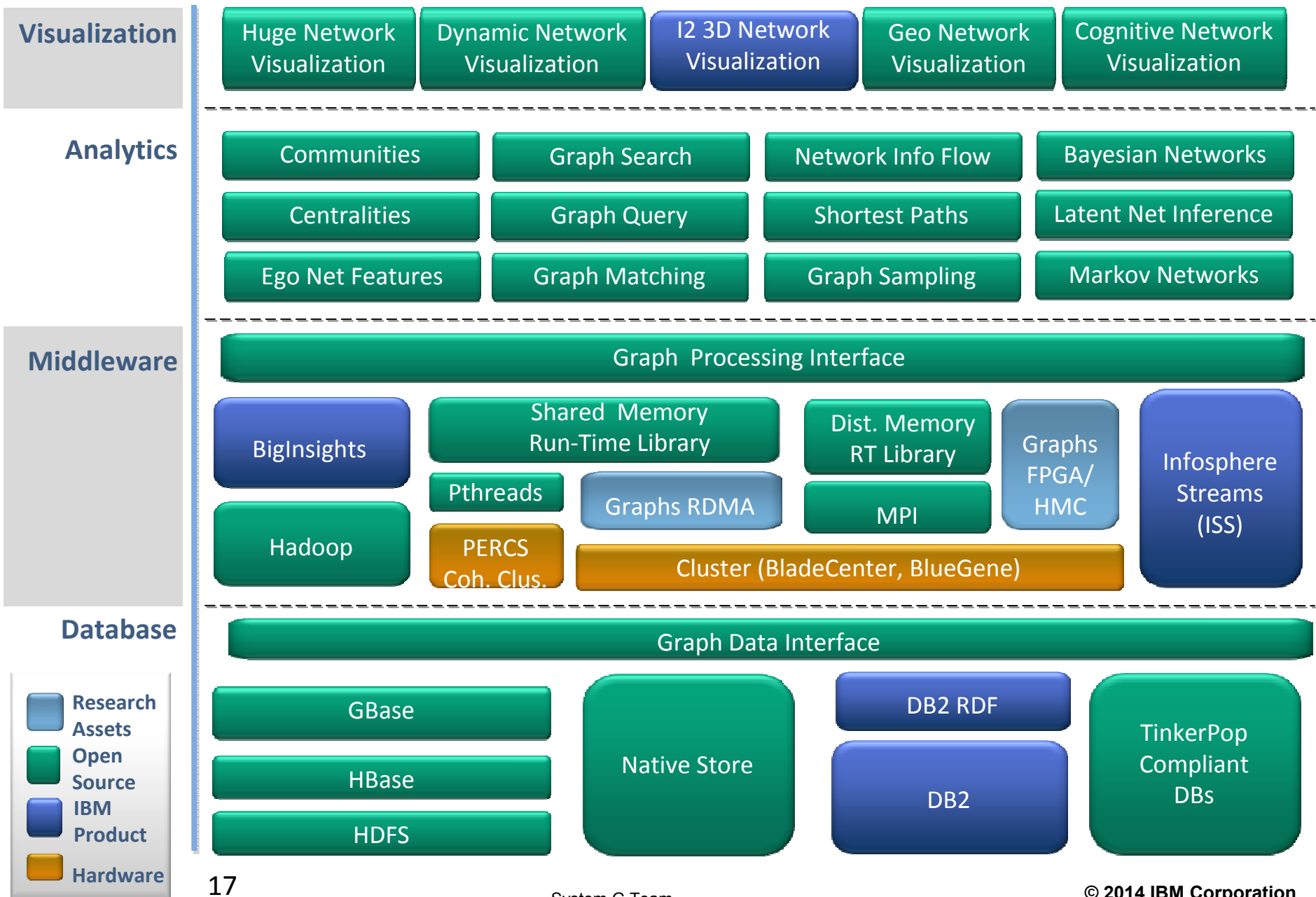
Wikibon Reports:

- “Hadoop-related software and services matured rapidly in 2012. the NoSQL market is largely up for grabs.” [Oct 2013]
- “It is not uncommon for an enterprise IT organization to support multiple NoSQL DBs alongside legacy RDBMSs. Indeed, there are single applications that often deploy two or more NoSQL solutions, e.g., pairing a document-oriented DB with a graph DB for an analytics solution.” [Dec 2013]

Observations:

- **Service revenue is bigger than the DB** (\$15.3B vs \$4.53B in 2017).
- NoSQL's market in 2017 will be \$1.62B vs. SQL's market of \$2.91B in the Big Data space.
- Graph DB is one of the 4 categories in NoSQL DB ==> Distributed DB, Document-Oriented DB, Graph NoSQL DB, and In-Memory NoSQL DB.
- Graphs = Graph DB + Applications + Services.....

(pending approval) Open System G?



Big Data, Graphs, and System G

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Social Media Solution and Insider Threat Solution

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Questions and Open Discussion

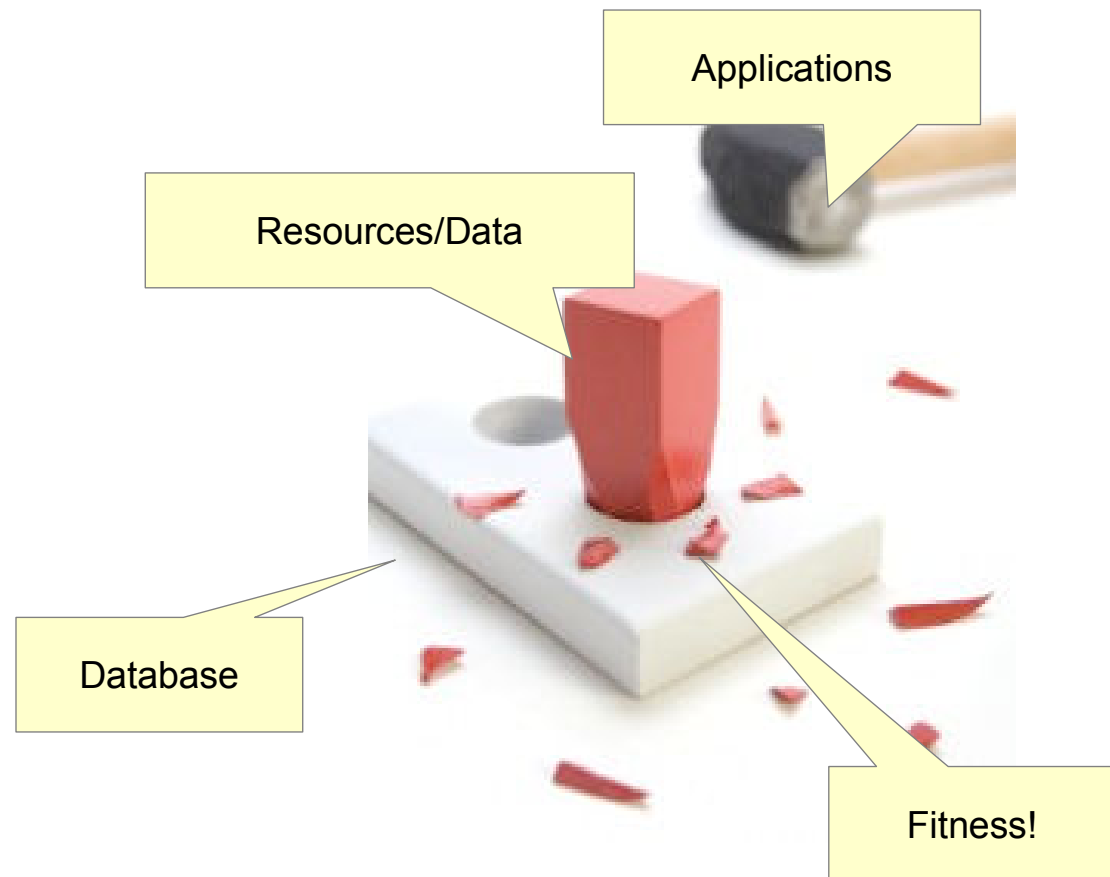
Graph Database – Why use graph?



Overcome the **inefficiency** of:

- 1) representing linked data using relational tables
- 2) accessing graph data by searching in relational database records

Think in terms of **entities (nodes)** and their **relationships (edges)**, not in terms of **entities and actions**



➔ **Speed, Scalability, and Schemaless**

Graph Database – Where is the graph?



- Graph at **front end** allows users to easily model a problem using entities and relationships, but it may **not** be able to offer efficient implementation of **graph operations** due to the different underlying data structure

- Graph at **back end** allows real graph representation in memory/disk, and **optimization** of graph operations

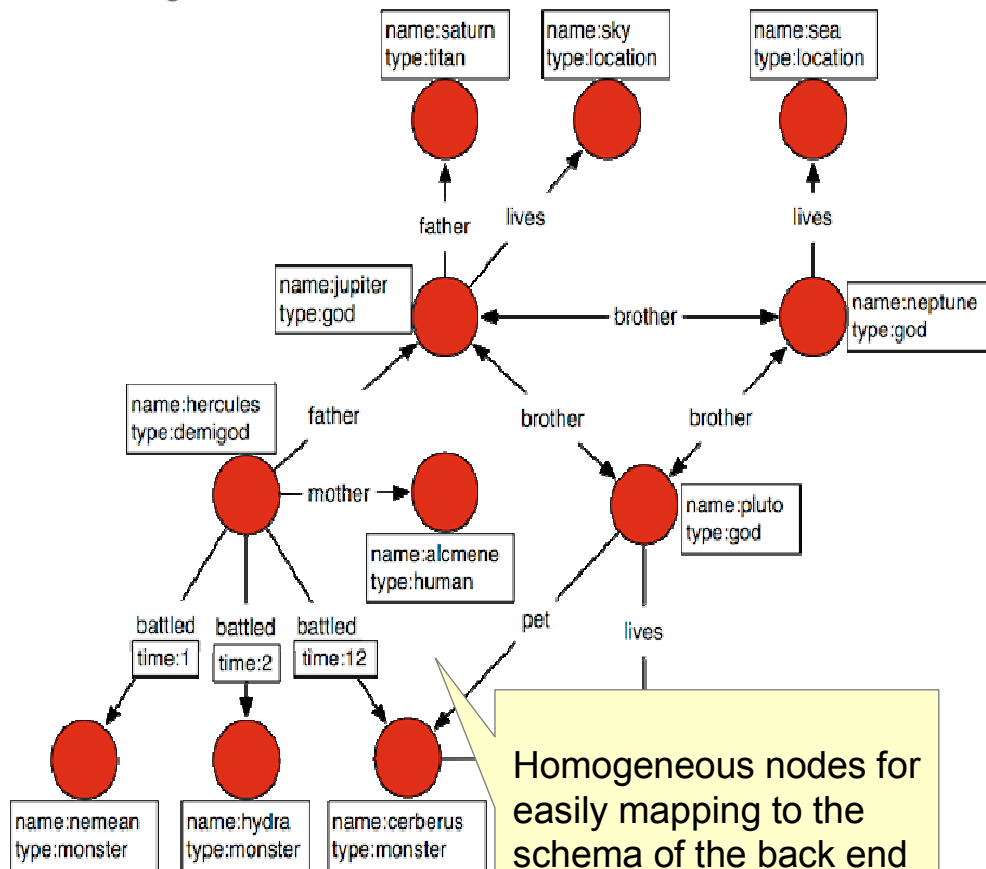


Appearance and Essence: even a relational database can be wrapped as a graph, but it can not help the efficiency for graph computing and data management, as it is not a real graph store

Which Graph is Used?



The example in Apache Titan tutorial

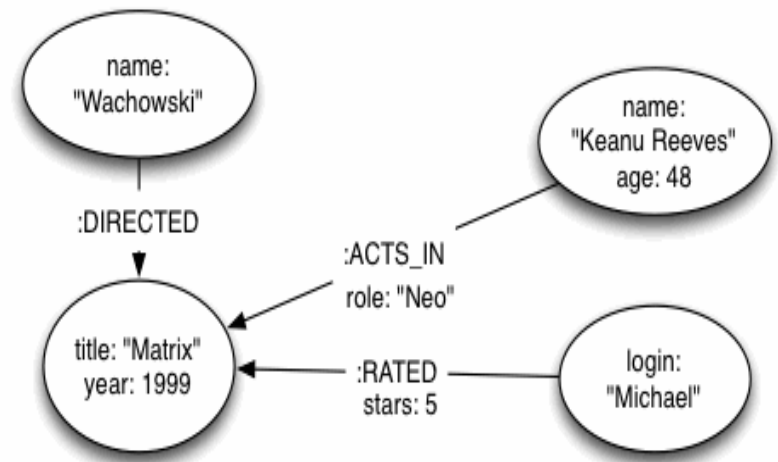


Homogeneous nodes for easily mapping to the schema of the back end database



The two underlying graph models are not identical

The example in Neo4j tutorial



Schemaless allows more flexibility and handles various linked data scenarios

What is the Issue for Non-Graph Backend



Highlighted index in a segment of Titan source code

Strongly relies on **indexing**, which can adversely impact the database performance when the graph is **large** and **dynamic**;

The underlying data structure is **not** a linked data, thus we can not directly follow the links when **traversing** a graph. So, overhead is introduced

```
public static TitanGraph create(final String directory) {
    BaseConfiguration config = new BaseConfiguration();
    Configuration storage = config.subset(GraphDatabaseConfiguration.STORAGE_NAMESPACE);
    // configuring local backend
    storage.setProperty(GraphDatabaseConfiguration.STORAGE_BACKEND_KEY, "local");
    storage.setProperty(GraphDatabaseConfiguration.STORAGE_DIRECTORY_KEY, directory);
    // configuring elastic search index
    Configuration index = storage.subset(GraphDatabaseConfiguration.INDEX_NAMESPACE).subset(INDEX_NAMESPACE);
    index.setProperty(INDEX_BACKEND_KEY, "elasticsearch");
    index.setProperty("local-mode", true);
    index.setProperty("client-only", false);
    index.setProperty(STORAGE_DIRECTORY_KEY, directory + File.separator + "es");

    TitanGraph graph = TitanFactory.open(config);
    GraphOfTheGodsFactory.load(graph);
    return graph;
}

public static void load(final TitanGraph graph) {

    graph.makeKey("name").dataType(String.class).indexed(Vertex.class).unique().make();
    graph.makeKey("age").dataType(Integer.class).indexed(INDEX_NAME, Vertex.class).make();
    graph.makeKey("type").dataType(String.class).make();

    final TitanKey time = graph.makeKey("time").dataType(Integer.class).make();
    final TitanKey reason = graph.makeKey("reason").dataType(String.class).indexed(INDEX_NAME, Edg
    graph.makeKey("place").dataType(Geoshape.class).indexed(INDEX_NAME, Edge.class).make();
```

XXX is a scalable YYY optimized for bla bla bla...

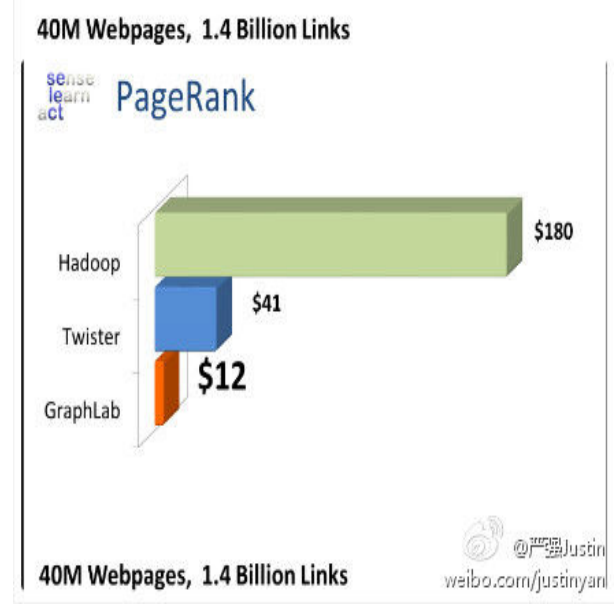
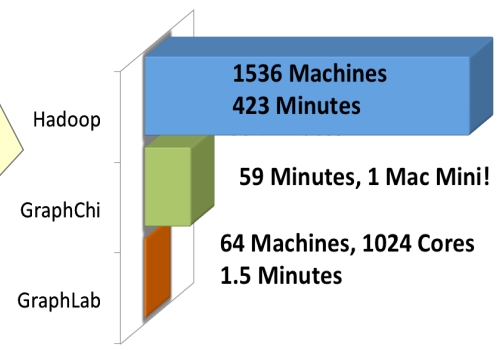
Graph size v.s. Machine size:

Let's consider storing the topology (in CRS-like format) of a graph in a server with 1TB memory (assuming average vertex degree is 25):

$$\begin{aligned} \text{storage_size} &= (\text{index_size}+1) + \text{edgeList_size} \\ 1 \text{ TB} &= ((\#v+1) + \#v*25) * 8\text{bytes} \\ \#v &\sim= 5 \text{ Billion} \end{aligned}$$



Triangle Counting in Twitter Graph
 40M Users
 1.2B Edges
Total: 34.8 Billion Triangles

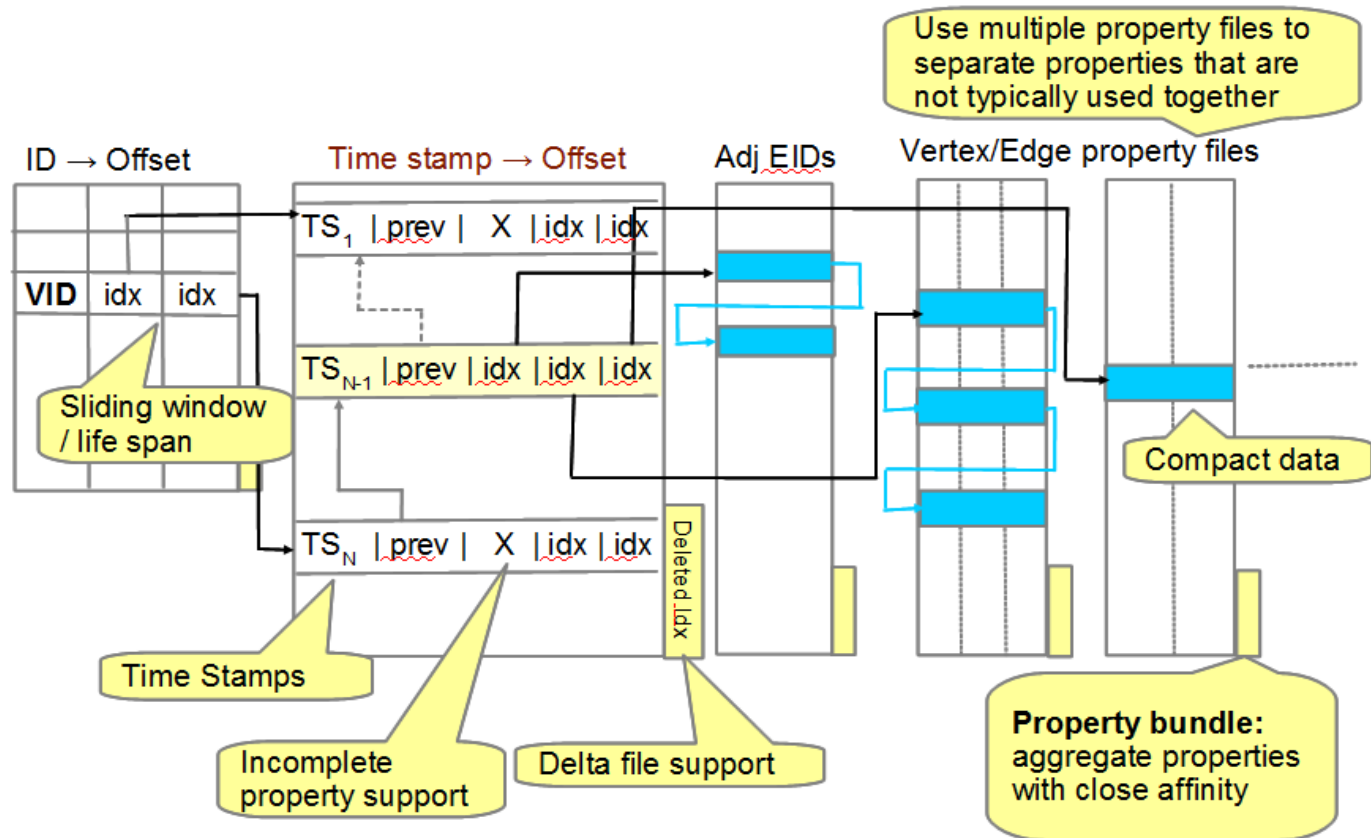


Scale up & out:
 If the Hadoop based solution scales *linearly* to 18 million m/c, it is just equivalent to the GraphLab in terms of performance, but the cost....

▪ **System G Native store represents graphs in-memory and on-disk**

- Organizing graph data for representing a graph that stores both graph structure and vertex properties and edge properties
- Caching graph data in memory in either batch-mode or on-demand from the on-disk streaming graph data
- Persisting graph updates along with the time stamps from in-memory graph to on-disk graph
- Performing graph queries by loading graph structure and/or property data

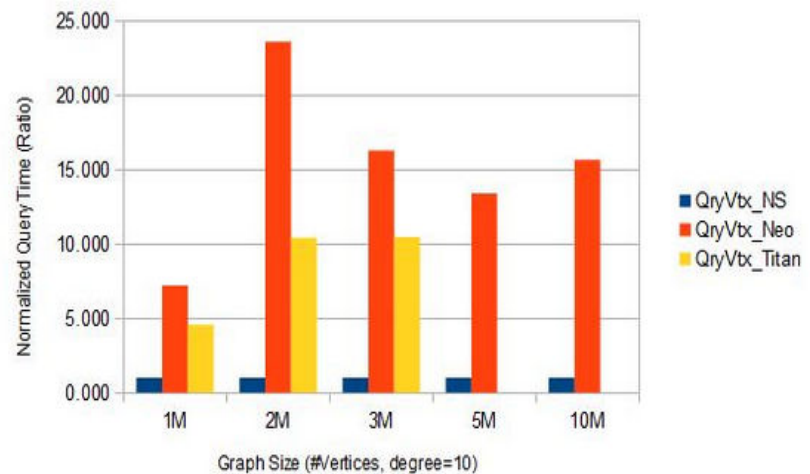
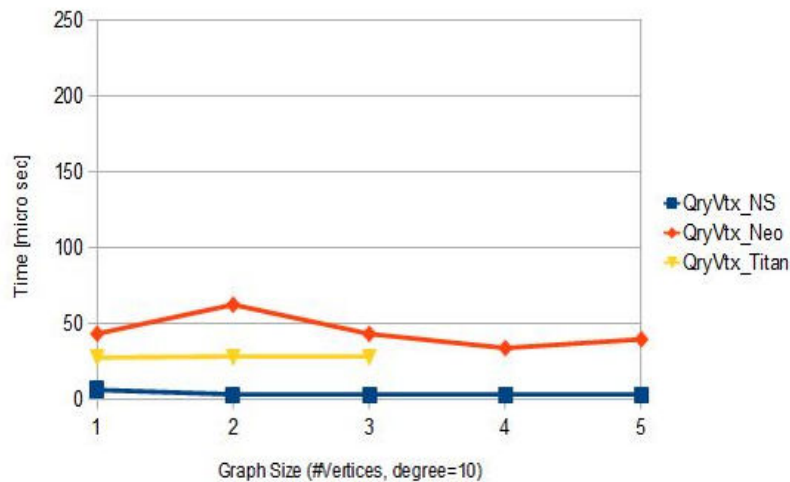
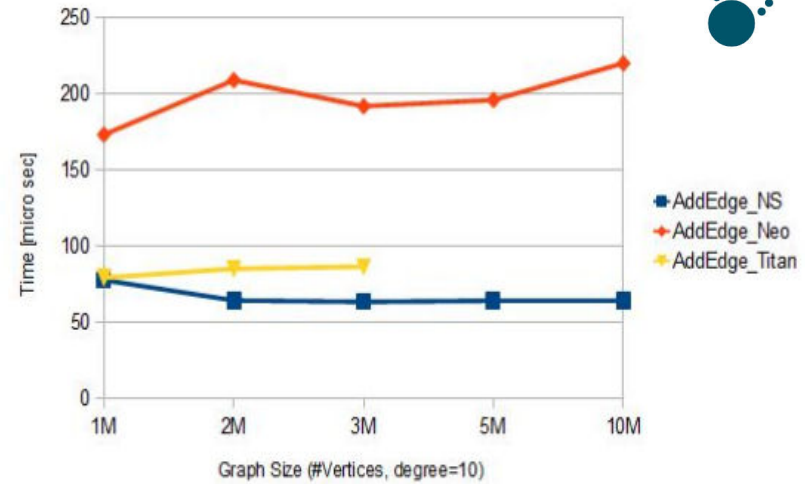
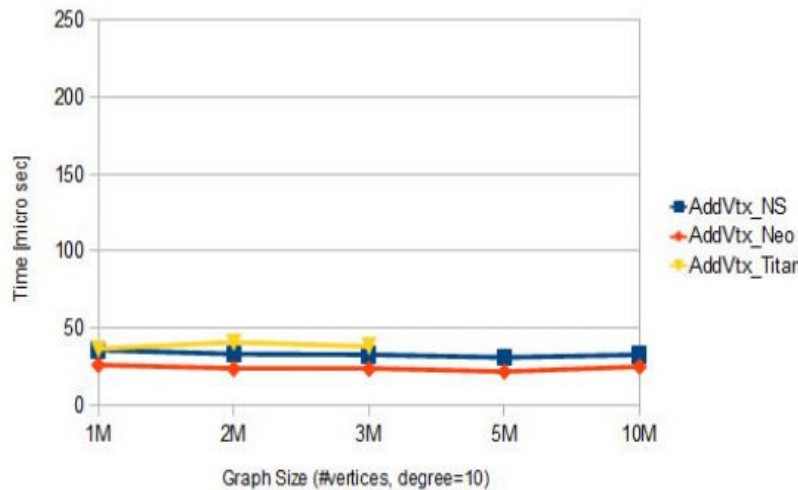
Example: System G
On-disk persistent graph:



Performance of Graph Primitives -- I



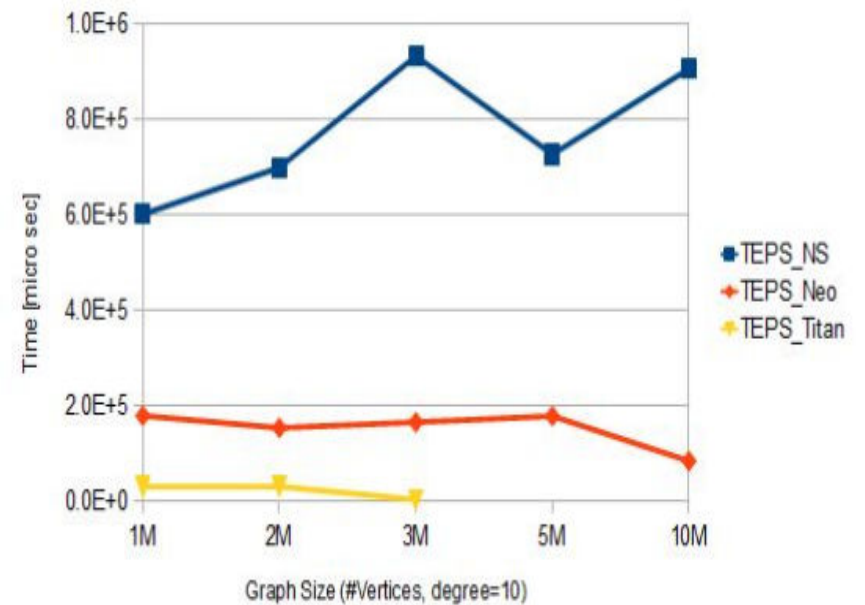
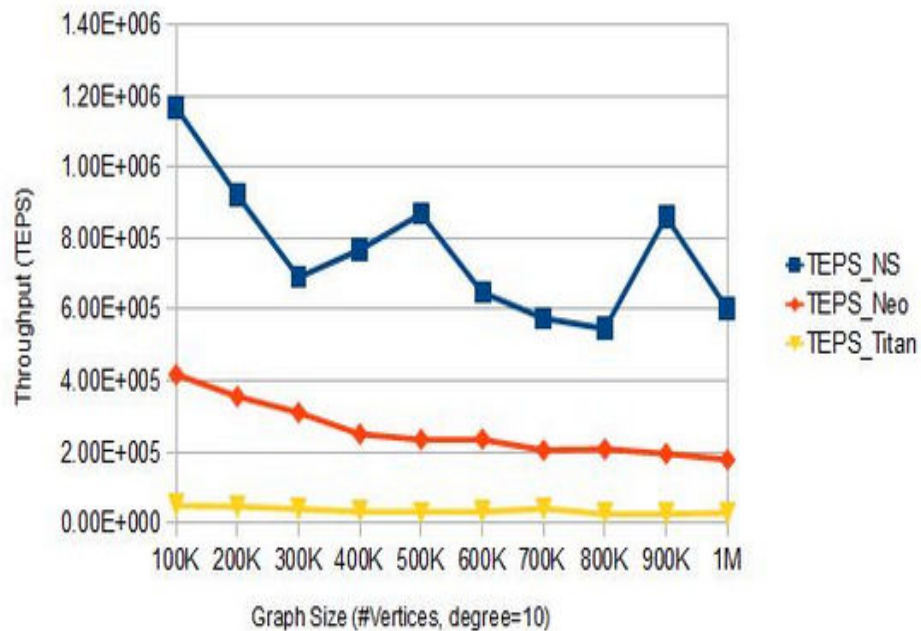
- Graph Primitives: AddVertex, AddEdge, QueryVertex
- Consistent results as what we observed
- Titan over Berkeley DB, not finished in a day.
- On Intel Hashwell (Xeon E5-2697 v2) at 2.7 GHz, 256 GB memory, RedHat Linux



Performance of Graph Primitives - 2



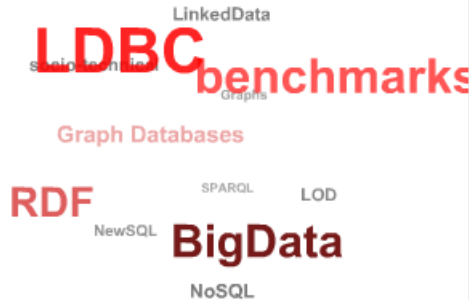
- Many graph analytics requires traversal of subgraphs → critically important
- Experiment setup
 - Start from a vertex and traverse an ego network subgraph in BFS manner for three hops
 - Sort the vertices at three hops away from the starting vertex
- Measured the number of edges traversed in each query (TEPS)
- Native Store exhibits the best performance, and Neo4j is the second



LDBC **Linked Data Benchmark Council**



LDBC is funded by the European Community's Seventh Framework Programme
FP7/2007-2013



Test Set:
data generator of full social media activity simulation of any number
of users

We are participating this EU effort. We're also anticipating a potential benchmarking with an important customer.

Visualizing Huge Static Graph



76425 species



Tree of Life by Dr. Yifan Hu

14.8 million tweets



The information diffusion graph of the death of Osama bin Laden by Gilad Lotan

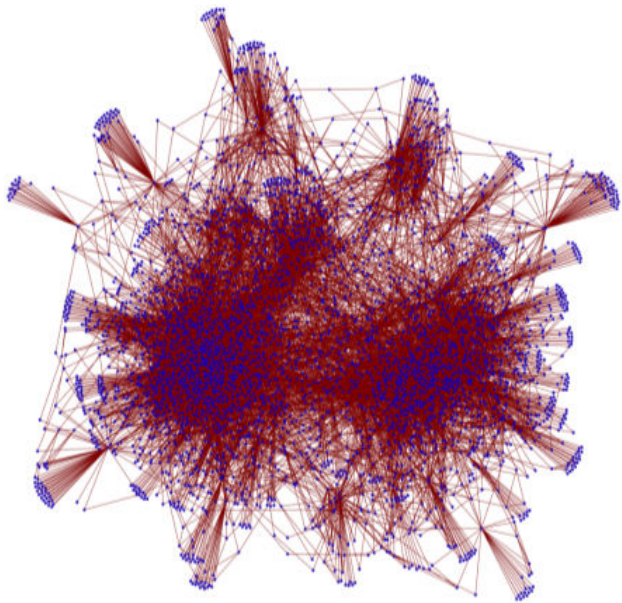
500 million users



Facebook friendship graph by Paul Butler

Challenging Task :

Squeezing millions and even billions of records into million pixels (1600 X 1200 \approx 2 million pixels)



Visual clutter

How can we encode the information intuitively?



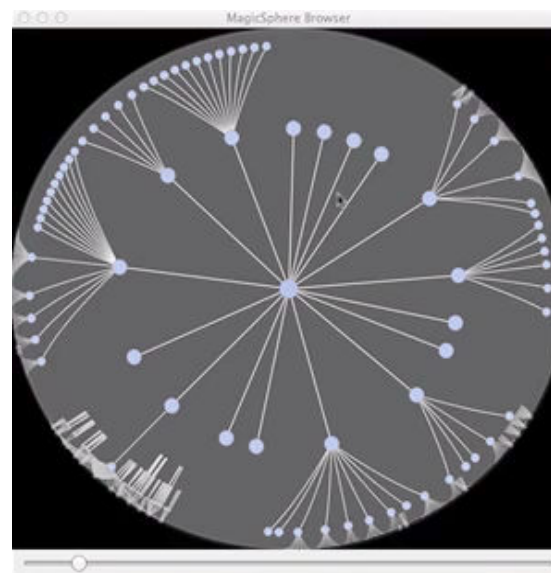
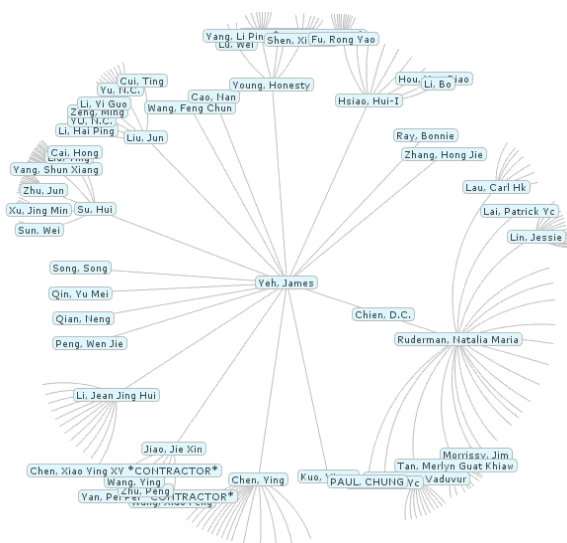
Performance issues

How can we render the huge datasets in real time with rich interactions?



Cognition

How can users understand the visual representation when the information is overwhelming?



Visualization of an organization tree with more than 10,000 nodes

Challenge:

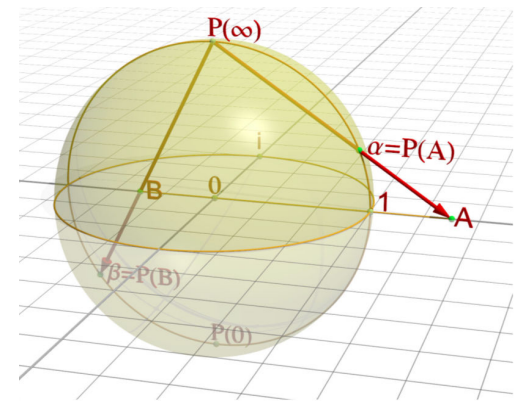
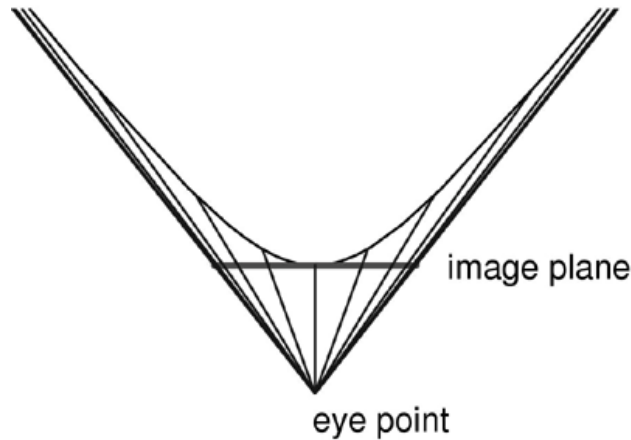
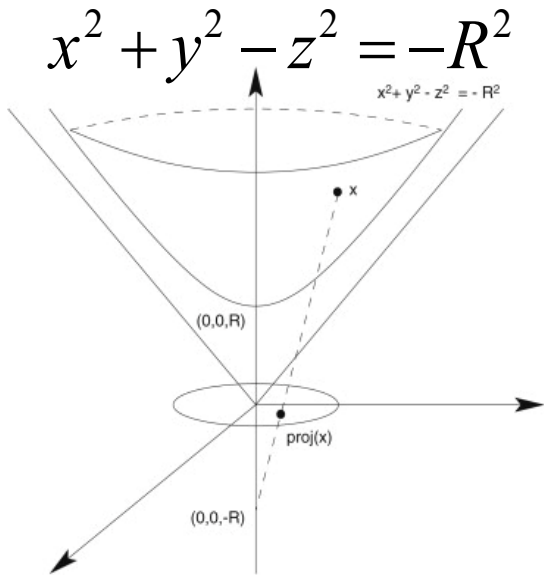
How to squeezing millions and even billions of records into million pixels

Idea:

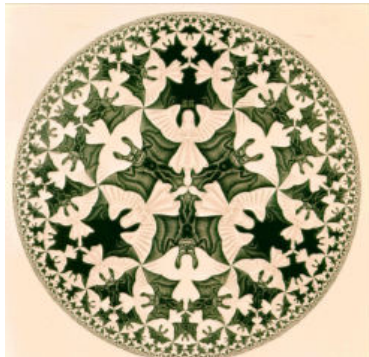
Layout graph onto an infinity plain

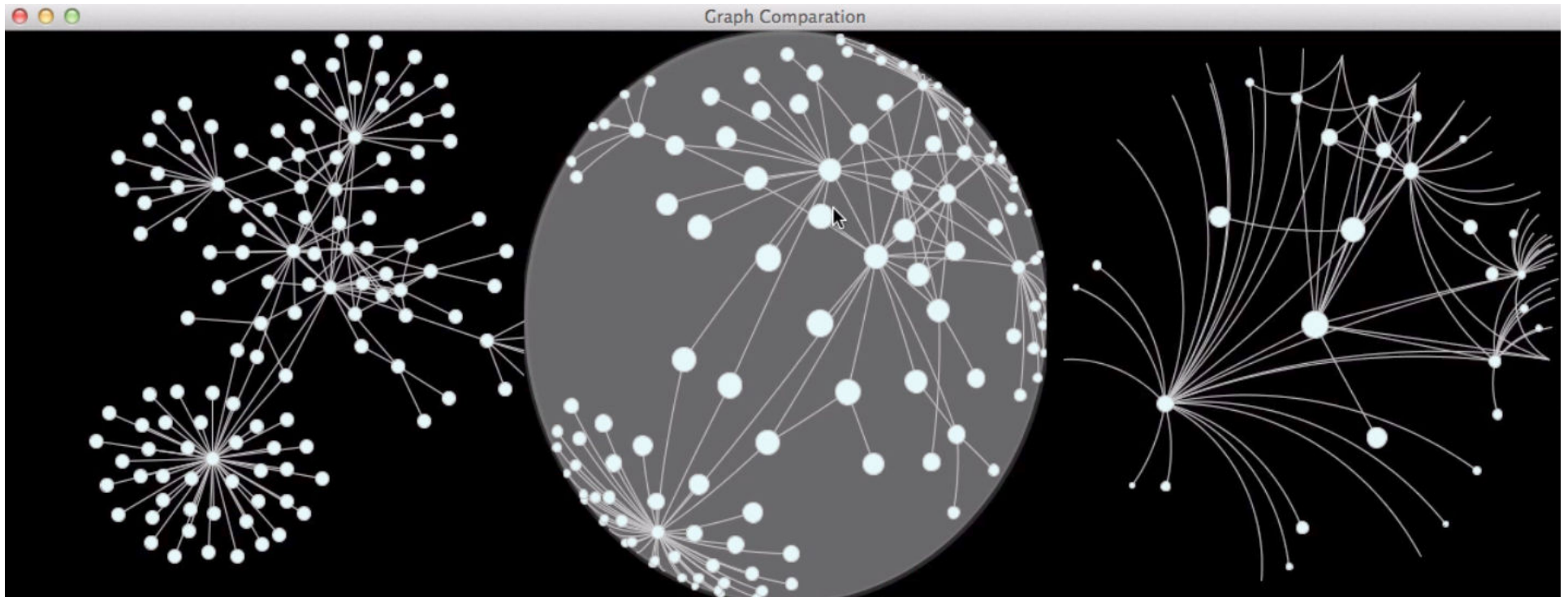
Project the infinity plain into a screen window with finite size

Hyperbolic Projection and Riemann Sphere

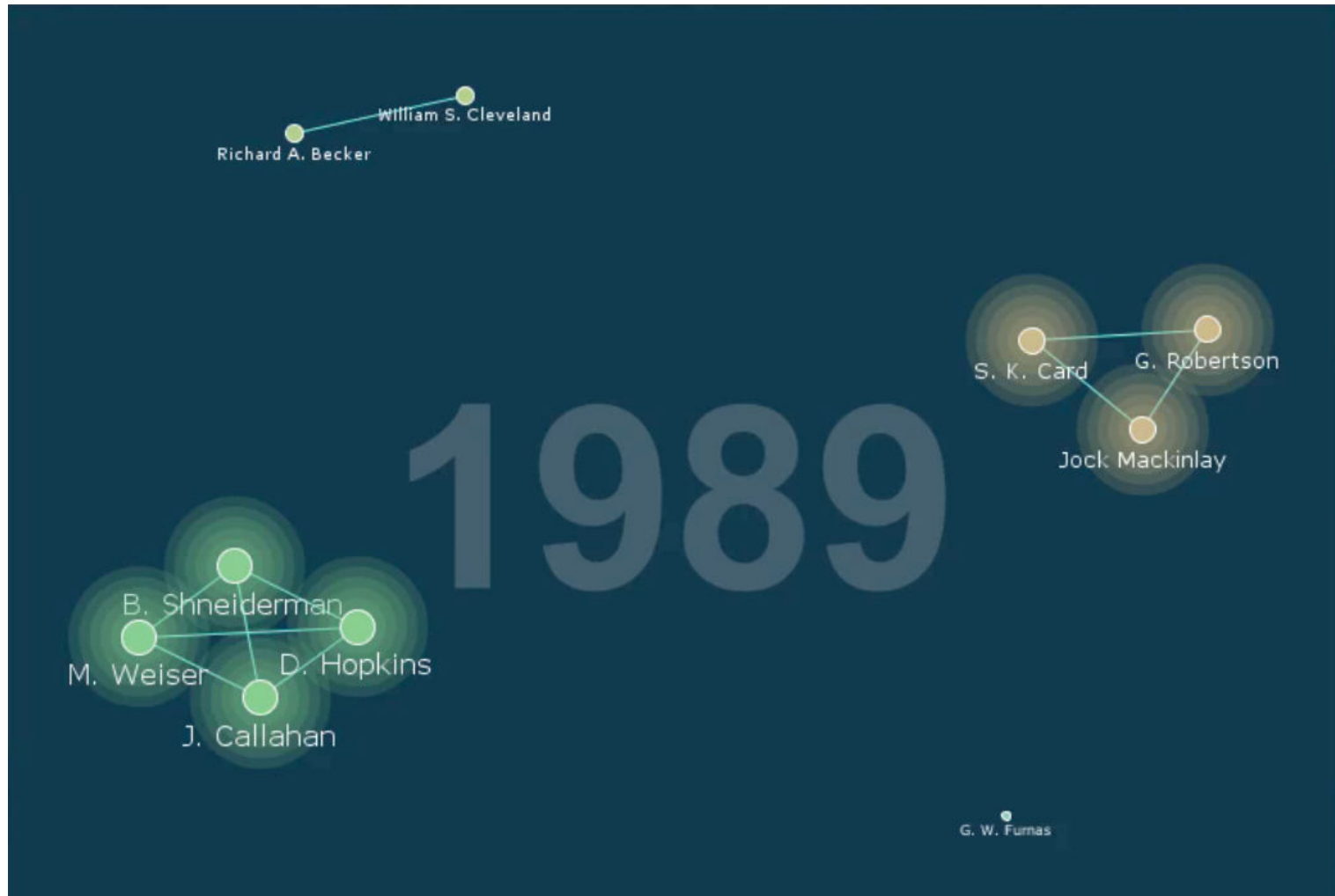


Project the infinity plain onto a finite circular disc called Poincaré disk





Conformal: The angle between any two lines on the sphere must be the same between their projected counterparts on the map



Big Data, Graphs, and System G

Graph Database and Visualization

Social Media Solution and Insider Threat Solution

Other Use Cases and Ongoing Researches

Questions and Open Discussion

IBM System G Enterprise Expertise Solution



Production Live System used by IBM GBS since 2009 – verified ~\$100M contribution

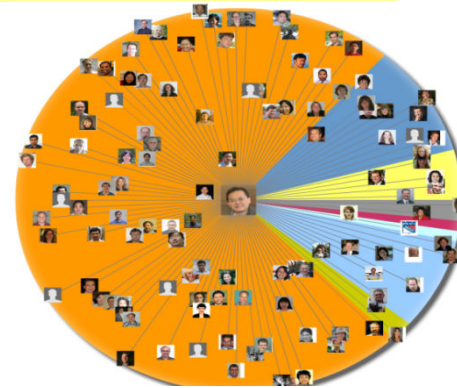
- 15,000 contributors in 76 countries; 92,000 annual unique IBM users
- 25,000,000+ emails & SameTime messages (incl. Content features)
- 1,000,000+ Learning clicks; 14M KnowledgeView, SalesOne, ..., access data
- 1,000,000+ Lotus Connections (blogs, file sharing, bookmark) data
- 200,000 people's consulting project & earning data



Shortest Paths

Centralities

Graph Search



w3 SmallBlue Suite

Home Find Reach Net Ego Admin About SmallBlue Tools Help Download Terms of Use Project Info

Search for (subject keywords): Country: Division: [Advanced search](#) [Find Expert](#)

Show people: 1-10 11-20 21-30 31-40 41-50 51-60 61-70 71-80 81-90 91-100
Show degrees: [No limits](#) [1 degree](#) [2 degrees](#) [3 degrees](#)

1. **Patricia (Pattie) Okita**
Global Business Services
Associate Partner, Healthcare Integration
Other Consultant
Ask: MARTHA E. (Martha) GIBSON > Amy D. (AMY) Berk

2. **Michael Hehenberger**
IBM Research
Life Sciences Business Development
Category Sales
Ask: Ravi B. Konuru > Vanessa L. Johnson

3. **Todd (T.H.) Kelyniuk**
Global Business Services
GBS Partner, Healthcare and Public Health --
Practice Administrator is Shirley Carkner
Other Consultant
Ask: Chung Sheng Li > Robert (R.) Torok

4. **Susan E. (SUSAN) Rivers**
Global Business Services
Healthcare Knowledge Manager
Market Insights
Ask: MARTHA E. (Martha) GIBSON

5. **M.C. (Mark) Effingham**

6. **Paul (P.E.) Van Aogalen**
Global Business Services

As on 9/29/2009, SmallBlue is indexing/infering the social network and expertise of 409542 IBMers.
The system has 10103 contributing IBM users from 68 countries.
Please invite your colleagues to join SmallBlue. The more people who join, the better SmallBlue will be.

[Settings](#)
[Remove me from this search](#)
[Manage personal stop terms](#)
[Submit non-searchable term](#)
[Terms of use](#)



Dynamic networks of 400,000+ IBMers:

- Shortest Paths
- Social Capital
- Bridges
- Hubs
- Expertise Search
- Graph Search
- Graph Recomm.

- On BusinessWeek four times, including being the Top Story of Week, April 2009
- Help IBM earned the 2012 Most Admired Knowledge Enterprise Award
- Wharton School study: \$7,010 gain per user per year using the tool
- In 2012, contributing about 1/3 of GBS Practitioner Portal \$228.5 million savings and benefit
- APQC (WW leader in Knowledge Practice) April 2013:
“The Industry Leader and Best Practice in Expertise Location”

Finding and Ranking Expertise – Social Network Analysis



- Who are the key bridges? Who have the most connections? How do these experts cluster?

Independent experts on healthcare

A cluster of XYZ experts

Influencers are the one with high 'Betweenness' and 'Degree' value

UI to highlight experts based on my social proximity, the number of experts she connects, or the 'social bridges' importance

SmallBlue analyzes underlining dynamic network structure in enterprise



IBM System G Social Media Solution Overview

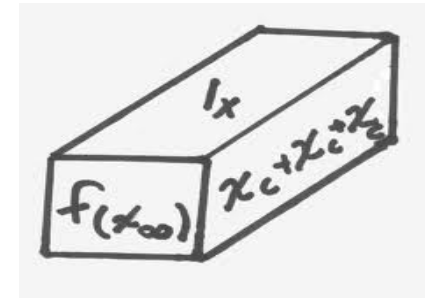


Actionable Applications (April 2014)

- Live Monitoring
- Anomaly Detection
- Impact Trend Analysis
- Flow Analytics & Visualization
- Person Analytics
- Multimedia Analytics
- Auto-Counter Messaging



Analytics & Predictive Models



Inferred Cognitive Traits

(Human Essential)

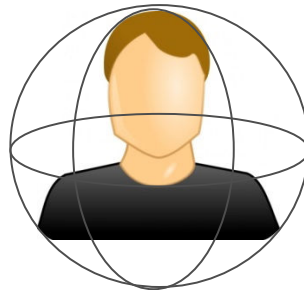
- Personality
- Needs
- Value
- Trustworthiness

(Human Dynamic)

- Contextual Behavior
- Emotional State

(Information Dynamic)

- Info Reasoning & Morphing
- Visual Sentiment



Social Media Posts

74 papers published & submitted ; 12+ patents filed
 ACM CIKM 2012 Best Paper Award
 IEEE BigData 2013 Best Paper Award
 PNAS Cover Article Jan 2013; Science (1); Nature (2)



Inferred Social Network Traits

- Roles
- Dynamic Analysis
- Topological Analysis
- Location Analysis

Thrust 1. Modeling Information Dissemination:

- Task 1.1. Computational Modeling of User Dynamic Behavior
- Task 1.2. Computational Models of Trust and Social Capital
- Task 1.3. Information Morphing Modeling
- Task 1.4. Persuasiveness of Memes
- Task 1.5. The Observability of Social Systems
- Task 1.6. Culture-Dependent Social Media Modeling
- Task 1.7. Dynamics of Influence in Social Networks
- Task 1.8. Understanding the Optimal Immunization Policy
- Task 1.9. Modeling and Identification of Campaign Target Audience
- Task 1.10. Modeling and Predicting Competing Memes

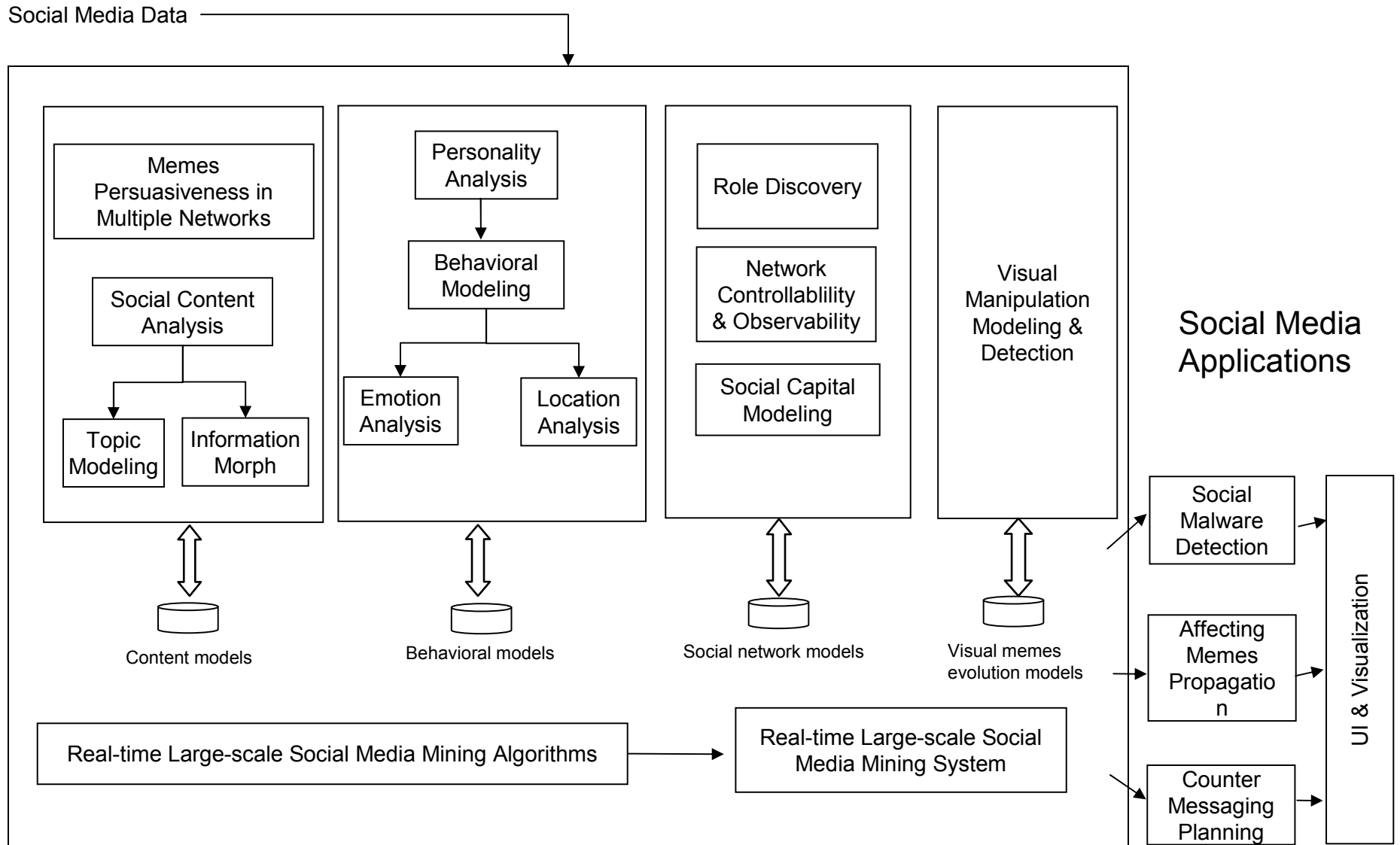
Thrust 2. Detecting and Tracking Information Dissemination:

- Task 2.1. Real-Time and Large-Scale Social Media Mining
- Task 2.2. Role and Function Discovery
- Task 2.3. Detecting Malicious Users and Malware Propagation
- Task 2.4. Emergent Topic Detection and Tracking
- Task 2.5. Detecting Evolution History and Authenticity of Multimedia Memes
- Task 2.6. Synchronistic Social Media Information and Social Proof Opinion Mining
- Task 2.7. Community Detection and Tracking
- Task 2.8. Interplay Across Multiple-Networks
- Task 2.9: Assessing Affective Impact of Multi-Modal Social Media

Thrust 3. Affecting Information Dissemination:

- Task 3.1. Crowd-sourcing Evidence Gathering to Formulate Counter-messaging Objectives
- Task 3.2. Delivery and Evaluation of a Counter-messaging Campaign
- Task 3.3. Optimal Target People Selection
- Task 3.4. Automated Generation of Counter Messaging
- Task 3.5. User Interfaces for Semi-Automatic Counter Messaging
- Task 3.6. Controlling the Dynamics of Influence in Social Networks
- Task 3.7. Influencing the Outcome of Competing Memes and Counter Messaging





Social Mining Architecture
System G Team

Objective: Detect unexpected social media movements that may impact a major bank's business

▪ X-Bank:

- Major bank in Spain

▪ Client needs:

- Monitor Catalan independence movement: independence may bring bankruptcy since X-Bank needs ECB support
- Detect potential PR crisis by analyzing the formation and spreading of grassroots opinion on their employees and services

▪ Challenges:

- Existing social media monitoring tools miss important tweets that don't contain specified keywords and are not from specified users
- Existing tools lack of predictive capability of tweets' potential influence

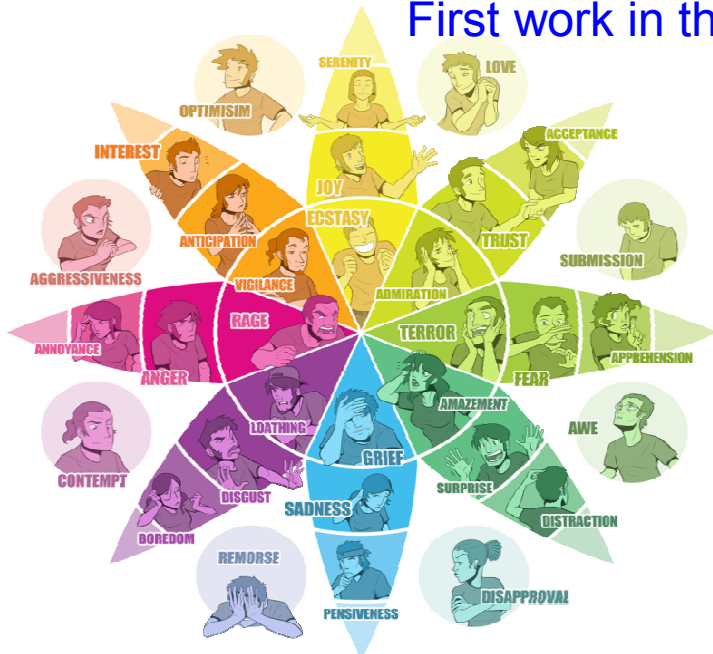
An image tweet (without mentioning "the bank name") sparks a lot critiques of their unfair practice



Visual Sentiment and Semantic Analysis



First work in the literature on automatic visual sentiment analysis



“For content to go viral, it needs to be emotional,” Dan Jones, 2012



Detection results of “lonely dog” (80% accuracy, 4 out of 5 correct)



Detection results of “crazy car” (100% accuracy, 5 out of 5 correct)






Experiment on Sentiment Detection Accuracy on Twitter

| | |
|--------|------|
| Text | 0.43 |
| Visual | 0.70 |
| T+V | 0.72 |

Automatic Comments on Images



1CAj-9Na4M5-aTuwj4-cdx7Fu-bg7CiV-9PTDrZ-8vrfYC-8XwuK...  



- Nice pictures, interesting writing. A beautiful little girl.
- Nice treatment of a fantastic capture. A wonderful picture. Have a good day and keep smiling.
- Excellent portrait. Beautiful look. Fantastic light.

Measuring Human Essential Traits in Social Media



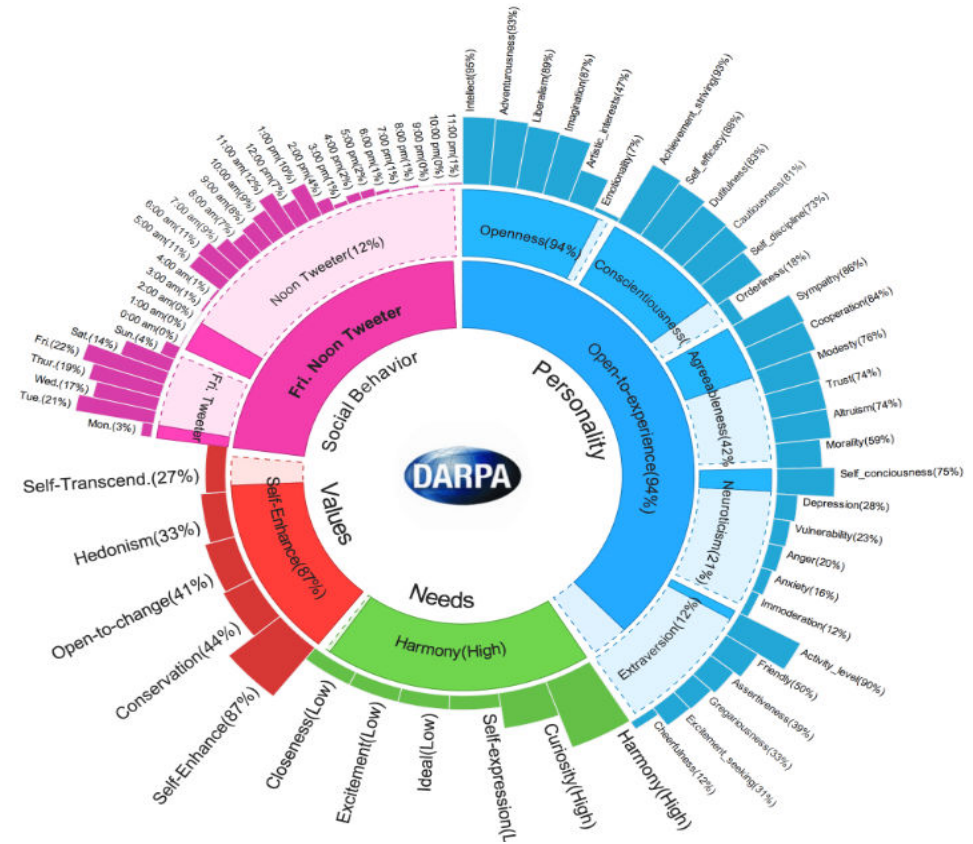
– **Personality:** Mapping personal/organizational social media postings to scores of BIG 5 Personality (*Openness, Conscientiousness, Extraversion, Agreeableness, and Neurocism*)

– **Needs:** Mapping personal/organizational social media postings to scores of *Harmony, Curiosity, Self-expression, Ideal, Excitement, and Closeness.*

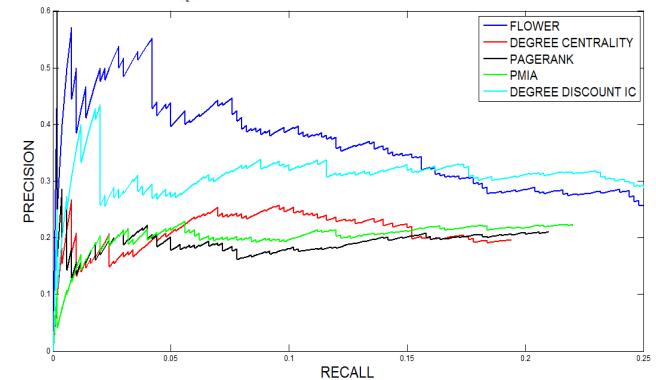
– **Values:** Mapping personal/organizational social media postings to scores of *Self-Enhance, Conservation, Open-to-Change, Hedonism, and Self-Transcend.*

– **Trustingness and Trustworthiness:** Deriving from *interaction and propagation* history between the user and his followers and the people he follows.

– **Influence:** Total *attention* received by user as leader across all discovered flows.



Precision-Recall performance of predicting info propagation by different features (Our proposed influence index: FLOWER)



Live Monitoring



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System G SMISC Social Media Monitoring

Home | **Live** | Forensics

Research Projects | People | News

Select CIO Category(-ies): EXECDB BLADE HRNENANT IBM SecurityAnalysis SWG WATSON or Word: Egypt GO STOP RESUME language: Arabic

Total Tweets: 231

Positive: 35 15%

Negative: 31 13%

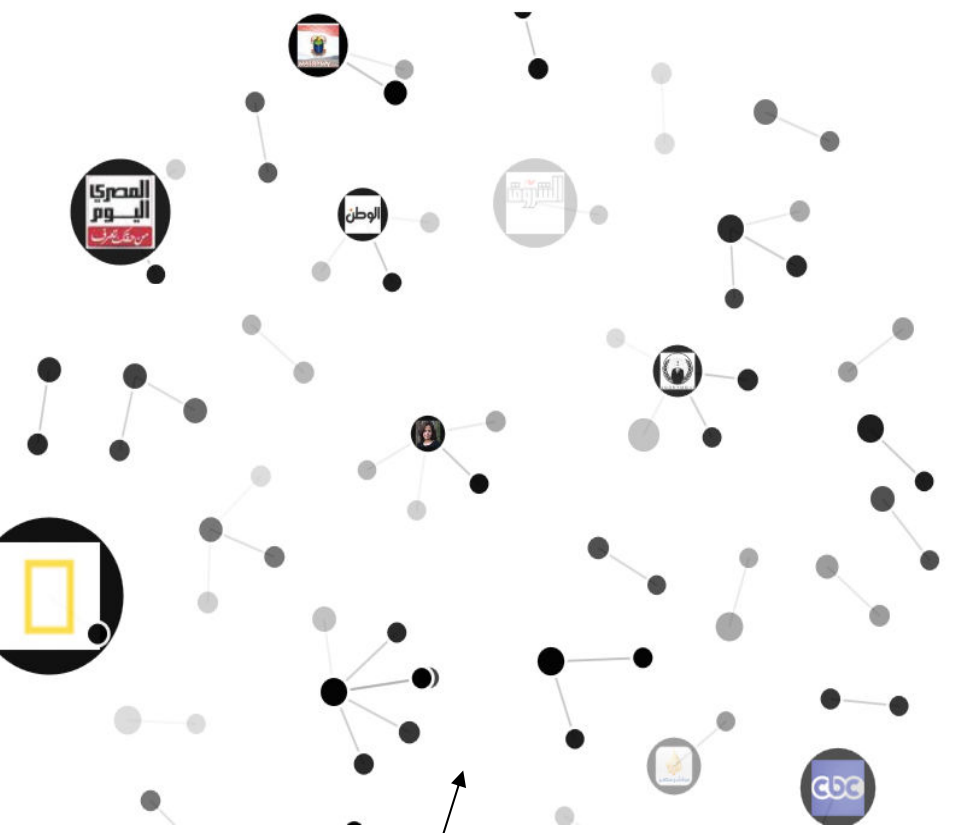
EGYPT wearing @RawyaRageh beauty brutality Mor e || على Am Egypt's 12 مع police عبيد هجاء Er هجاء d ozen Sponge allege Port Egypt than Cairo you my من Egyptian مصر Said egypt lady call

Saloom Butilla @SaloomButilla
RT @Lion_King_Bhr: إعتداء الصوفيون الخونة في 19/2/2013 #البحرين على المرافق العامة ورجال الأمن #Bahrain #Egypt #Syria #KSA #UAE #News h
Translation: RT *@Lion_King_Bhr*: The traitors in Bahrain Safavid attack on public utilities and security men, 2/19/2013 *LBahrain* #Egypt *LSyria* *LKSA* *LUAE* *LNews* h *...*

Zenza Raggi fan-club @Zenzadub
Private Gold 64: Cleopatra 2 // A sect that worships ancient Egypt is attempting to bring Cleopatra back to lif... http://t.co/TcvMDiwb
--Wed Feb 20 17:57:53 2013

منقوقة هاتم @SH_QalamSara
RT @HebaFarooq: An #Egypt-ian beauty :) http://t.co/S9BZb5f3
--Wed Feb 20 17:57:53 2013

Mona Metwally @monametwally
RT @EgyBloodBank: مريض محتاج مئثر عين ند مريض محتاج مئثر عين ند اب موجب AB+ 01024705247 #Egypt #مصر http://t.co/5oO6mtZ5.
Translation: . RT *@EgyBloodBank*: A



@1Derlaland 48,230 --> @1DRana 157
And One Way Or Another is also number 1 in Guatemala, Peru, Israel, Brazil, Egypt and Panama! OMGG

@Lion_King_Bhr 44,12025 --> @SaloomButilla 1351
19/2/2013 إعتداء الصوفيون الخونة في #البحرين على المرافق العامة ورجال الأمن #Bahrain #Egypt #Syria #KSA #UAE #News http://t.co/M18TdE4.
Translation:

@Vote4Squash 42,4123 --> @JamesOxbury 22
Big thanks to all who #vote4squash! There were over 5k tweets sent worldwide reaching over 1.3mil ppl trending in M'sia, Aus, Egypt & the UK

@NatGeo 38,3039548 --> @abeenueve 216
Now under a state of emergency, Egypt's Port Said flourished in the '20s http://t.co/N5mcFM6m

@EgyBloodBank 29,5003 --> @monametwally 846
مريض محتاج مئثر عين ند بمستشفى الجاهجه بالاسماعيليه فصيلة دم اب موجب AB+ 01024705247 #Egypt #مصر http://t.co/5oO6mtZ5.
Translation:

Live Tweets, Sentiment, Keywords

Growing Influential Between Graphs

Real-Time Translation, Locations, Top Retweets

Anomaly Detection



IBM System G Social Media Solution

Home | Live | **Anomaly** | Impact | Person | Flow | Multimedia

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System G Solutions | About System

Top 20 Anomalous Re-tweet Sequences.

Click on a button to see the distribution of user features on responders to tweets

Agreeableness | Conscientiousness | Extraversion | **Neuroticism** | Openness | Conservation | Self Enhancement | Self Transcendence

Influence | Trustworthiness | Trustingness | Bot Score | Regularity

Switch Data View

Human personality, value traits to show

Rank Content

1 Thank you, @ChrisMurphyCT and @SenRonJohnson, for standing up for freedom of expression in #Turkey. http://t.co/HiBNrkxUct

wexler
Thu Mar 27 2014 17:05:36 GMT-0400 (Eastern Standard Time)
405 users responded
Tweet ID: 449291166434217984
Average Bot Score: 0.0133
Average Hijacker Score : 0.0245
State Transitions: From [Bots](#) to [High hashtag](#) ; From [High hashtag](#) to [Bots](#) ;

User Information
Please click on an icon to get more information about these values
Sort values

User info (e.g., personality chart, bot score, hijacker score, etc.)

55%
50%
45%
40%
35%
30%
25%
20%
15%
10%
5%
0%

N E C O A

Big-5 Personality Metrics

Top anomaly sequences, and explanations

06 PM 09 PM Fri 28 03 AM 06 AM 09 AM 12 PM 03 PM 06 PM 09 PM Sat 29

Visual sentiment scores

urkey hunting this spring!

Screen name : uzayzamanevren
Followers : 271
Influence Score : 0.1944

4 17:26:51 GMT-0400 (Eastern Standard Time)
nded
Tweet ID: 449296516109189120
Average Bot Score: 0.0103
Average Hijacker Score : 0.0212
State Transitions: From [High hashtag](#) to [Bots](#) ; From [Bots](#) to [High hashtag](#) ;

uzayzamanevren
User Id : 817960178
Followers : 271
Emotional Timeline

Bot Score: 0.0046
Previous Screen Names:
_Maverick___,uzayzamanevren

MERCAN TOPKARA | Search
IBM System G Social Media Solution

Home | Live | Anomaly | **Impact** | Person | Flow | Multimedia
System G Solutions | About System G | News

Real-time hashtag monitoring

Predicting the business impact of tweet messages grouped by hashtags.

Please click on the "hashtags" to learn more about each conversations content.
Last updated at 2014-05-01 18:10:02 GMT

[Sort By Date](#)

| # | Conversations | Impact | Impact Score | Prediction Detail | First Tweet Time | Last Tweet Time | Duration |
|----|--|--------|--------------|---------------------|---------------------|---------------------|-----------|
| 10 | ↓ gulen, turkey | HIGH | 35.2 | URL | 2014-04-21 19:52:21 | 2014-05-01 13:48:05 | 233 hours |
| 11 | ↑ erdogan | HIGH | 34.36 | URL | 2014-04-30 09:14:40 | 2014-05-01 14:08:12 | 28 hours |
| 12 | ↑ erdogan, turkey | HIGH | 34.3 | URL | 2014-04-30 08:45:57 | 2014-05-01 14:08:12 | 29 hours |
| 13 | ↓ istanbul, taksim, turkey | HIGH | 34.24 | URL | 2014-05-01 04:37:22 | 2014-05-01 14:07:28 | 9 hours |
| 14 | ↑ istanbul, mayday, taksim, turkey | HIGH | 34.23 | URL | 2014-05-01 03:28:43 | 2014-05-01 13:49:07 | 10 hours |
| 15 | ↑ israel, news, opinion, turkey, world | HIGH | 31.63 | URL | 2014-04-26 06:01:12 | 2014-04-26 09:33:51 | 3 hours |
| 16 | ↑ news, opinion, turkey, world | HIGH | 31.63 | URL | 2014-04-26 06:01:12 | 2014-04-26 09:33:51 | 3 hours |

Person Analytics

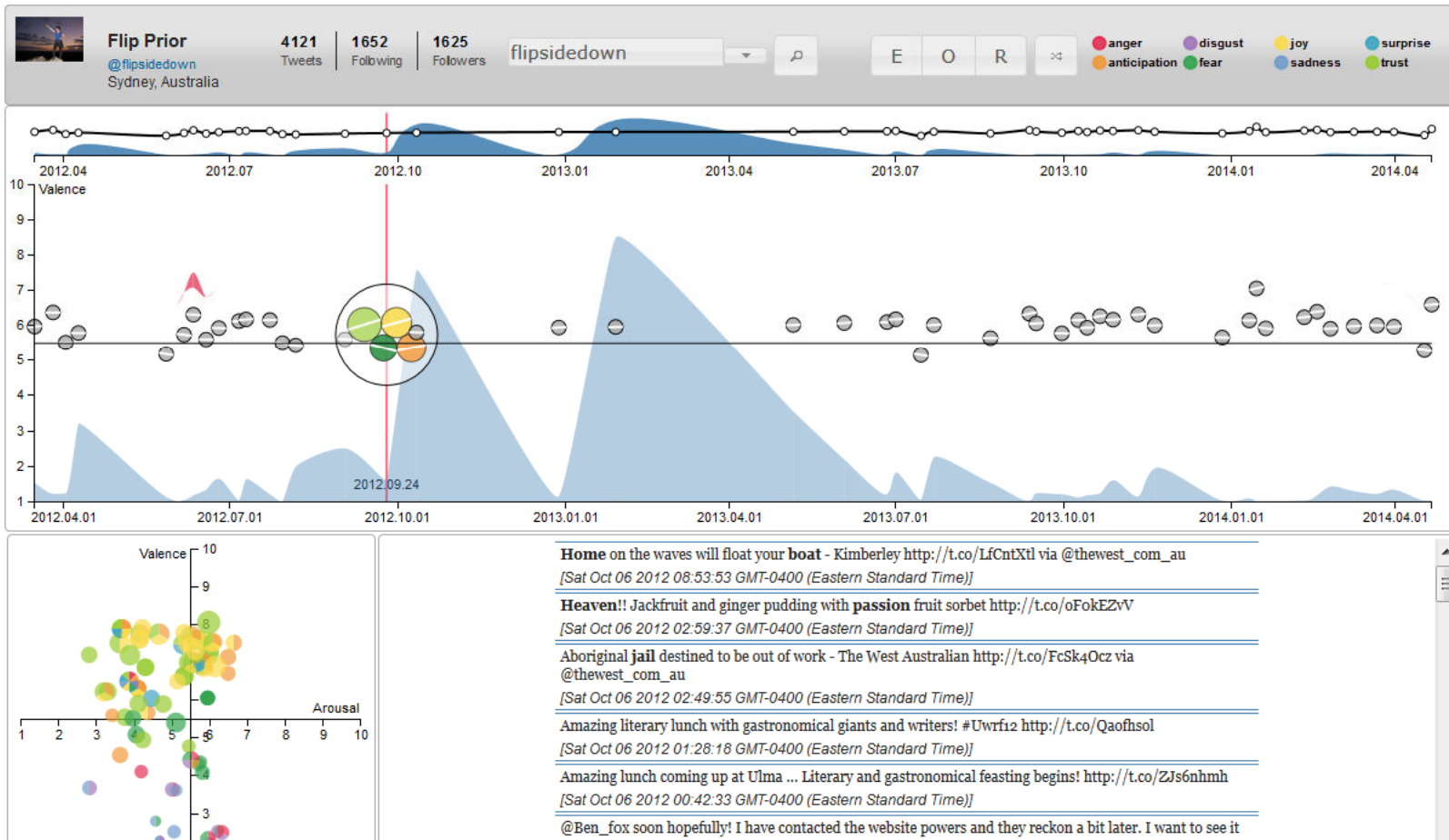


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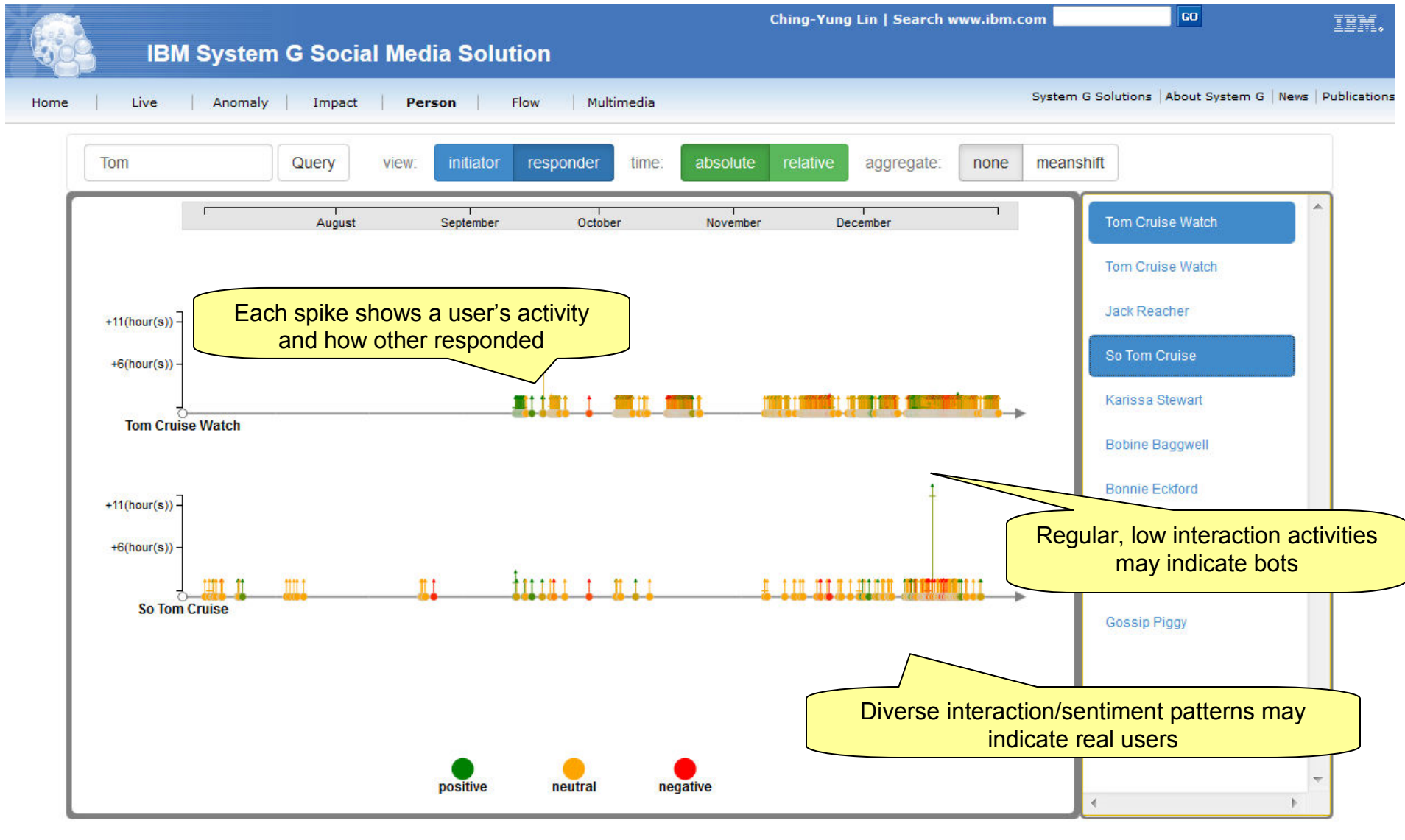
IBM System G Social Media Solution

Home | Live | Anomaly | Impact | **Person** | Flow | Multimedia

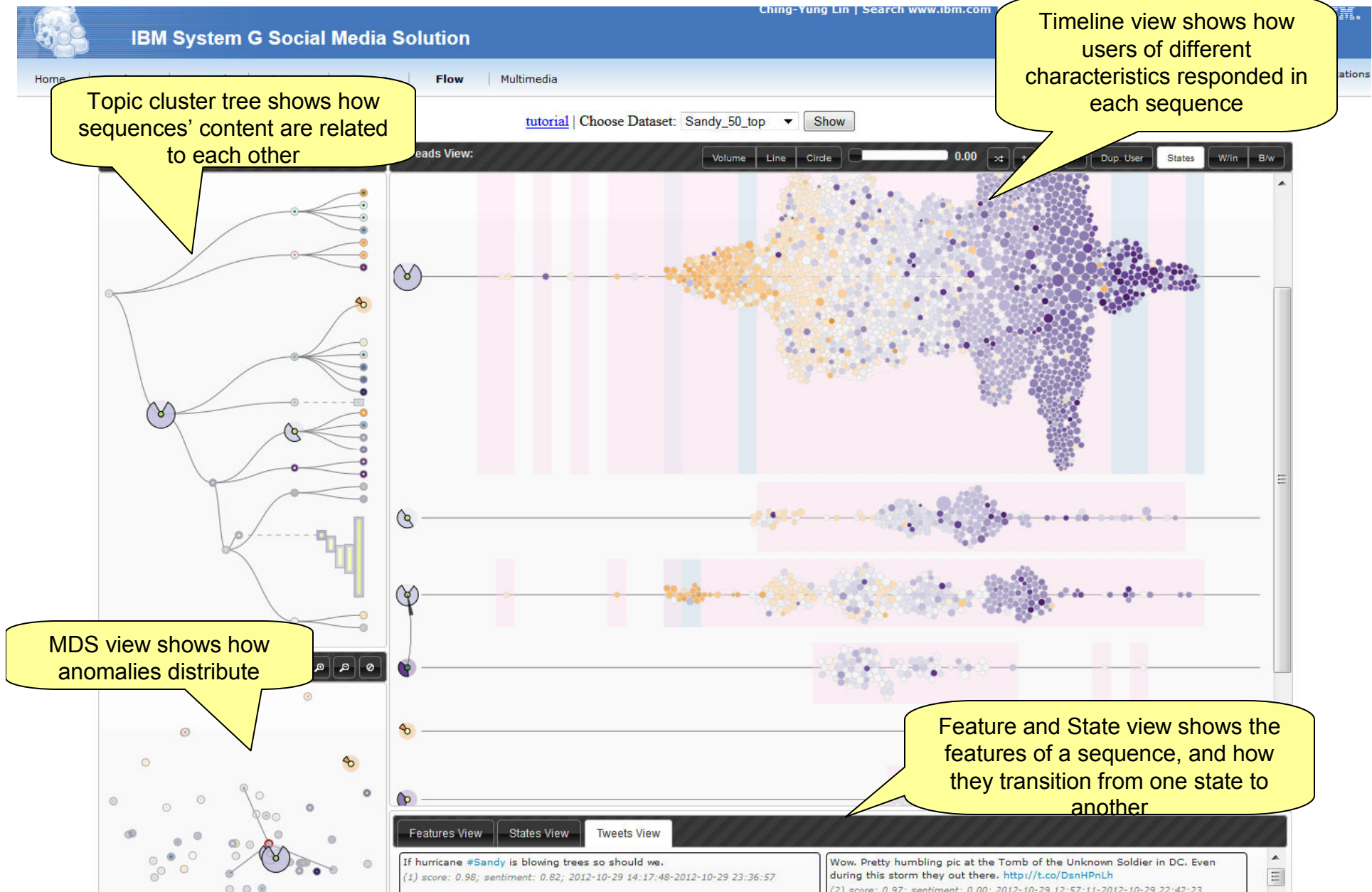
System G Solutions | About System G | News | Publications



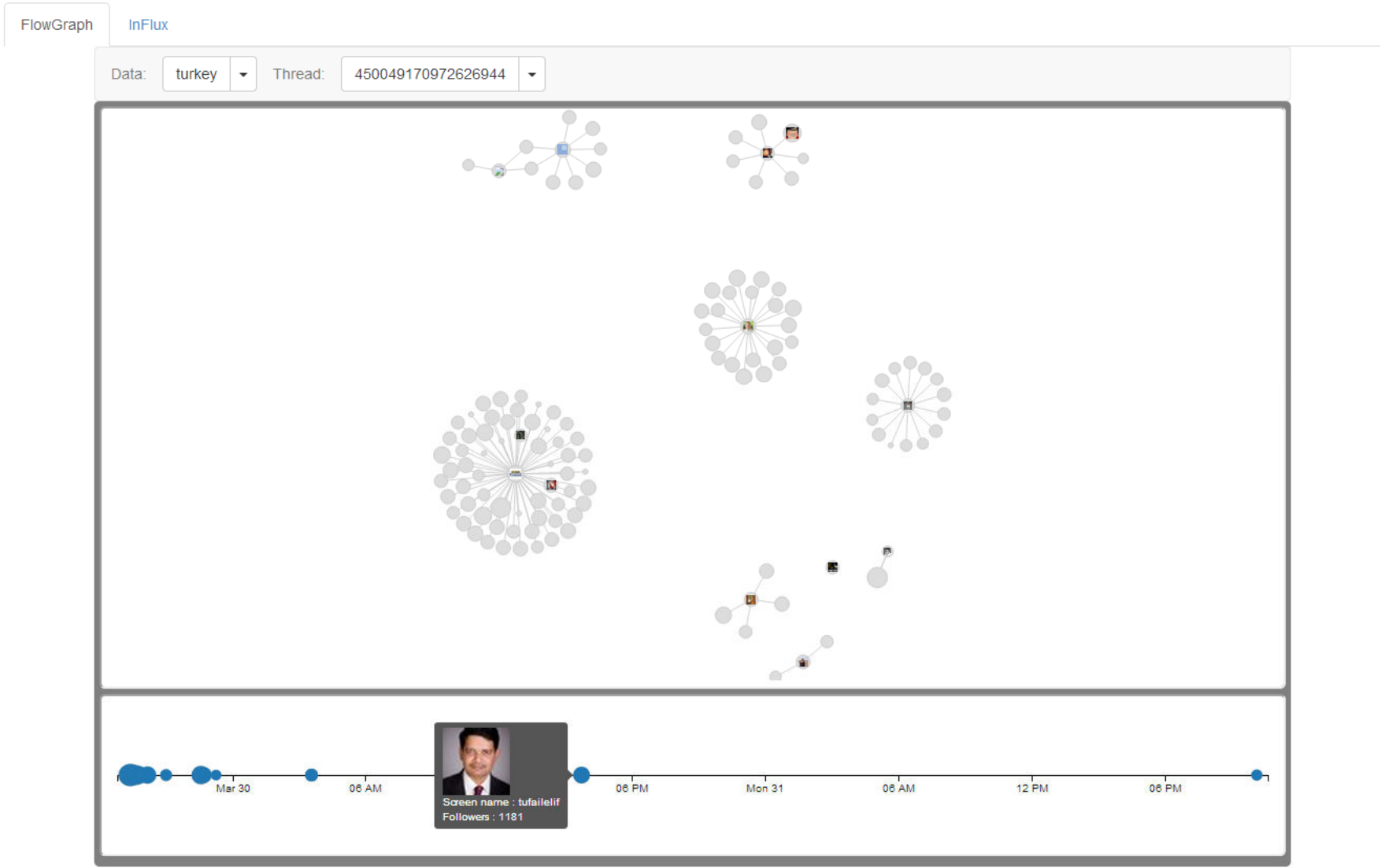
Person Analytics - II



Flow Analytics - I



Flow Analytics - II





2009



2010



2014



2013

Many Past Espionage Cases Had Links to

Since 2009, Justice Department lawyers have pursued at least 19 cases of corporate espionage. Most had connections to China, according to case summaries presented in a new U.S. strategy report on trade secrets Wednesday.

Among high-profile cases:

- ◆ In November 2012, Shanshan Du, a former **General Motors** engineer, and her husband Yu Qin were convicted in Detroit for conspiring to steal hybrid technology trade secrets, intending to use them in a joint venture with an auto maker in China.
- ◆ In September 2012, Sixing Liu was convicted in federal court in New Jersey for exporting U.S. military technology to China and stealing thousands of electronic files from his employer, **Motorola**.
- ◆ Also in September, Chunjai Yang, a former **CME** engineer, pleaded guilty in New Jersey for stealing source code. He was charged with loading files with part of a trading system. U.S. prosecutors say he was planning to help trading efficiency in China.
- ◆ In August 2012, Hanjuan Jin, a former **Motorola** engineer, was sentenced in Illinois to four years in prison for stealing Motorola's proprietary iDEN technology for herself and for a company that works for the Chinese military.
- ◆ In March 2012, former **DuPont** scientist Tze Chao pleaded guilty in California to conspiracy to commit economic espionage, admitting he provided trade secrets concerning a titanium-dioxide making process to Chinese-controlled companies.
- ◆ In January 2012, Yuan Li, a former **Sanofi-Aventis** chemist, pleaded guilty in New Jersey to making trade secrets of the drug company available for sale through the U.S. subsidiary of a Chinese chemicals concern.
- ◆ In December 2010, David Yen Lee, a former chemist for paint maker **Valspar** Corp., was sentenced to 15 months in prison for stealing secrets involving information valued at up to \$20 million as he prepared to go to work for a competitor in China. He admitted downloading about 160 secret formulas for paints and coatings, though there was no evidence he actually disclosed any of the stolen trade secrets to his new employer.
- ◆ In November 2010, Yu Xiang was sentenced to 18 months in prison for stealing secrets from an Israeli intelligence officer. Mr. Doxer was a former employee of **Akamai Technologies** who had emailed an Israeli consulate saying that he was willing to provide information that might help Israel.

“Since 2009, U.S. Justice Department lawyers have pursued at least 19 cases of corporate espionage, including GM, Ford, Motorola, DuPont, ... “Impacted economic and jobs” – WSJ Feb 21, 2013

Insider Threat comes with sequence of 'weak signals'



- Personal stress:

- Gender identity confusion
- Family change (termination of a stable relationship)

- Job stress:

- Dissatisfaction with work

- Job roles and location (sent to Iraq)
- long work hours (14/7)

- Unstable Mental Status:

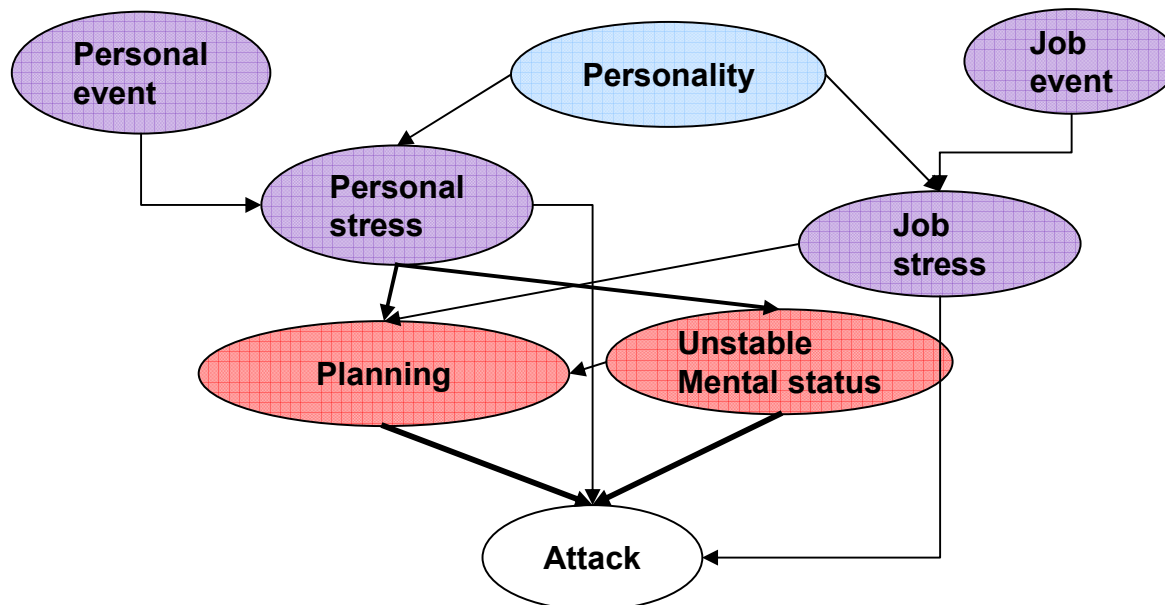
- Fight with colleagues, write complaining emails to colleagues
- Emotional collapse in workspace (crying, violence against objects)
- Large number of unhappy Facebook posts (work-related and emotional)

- Planning:

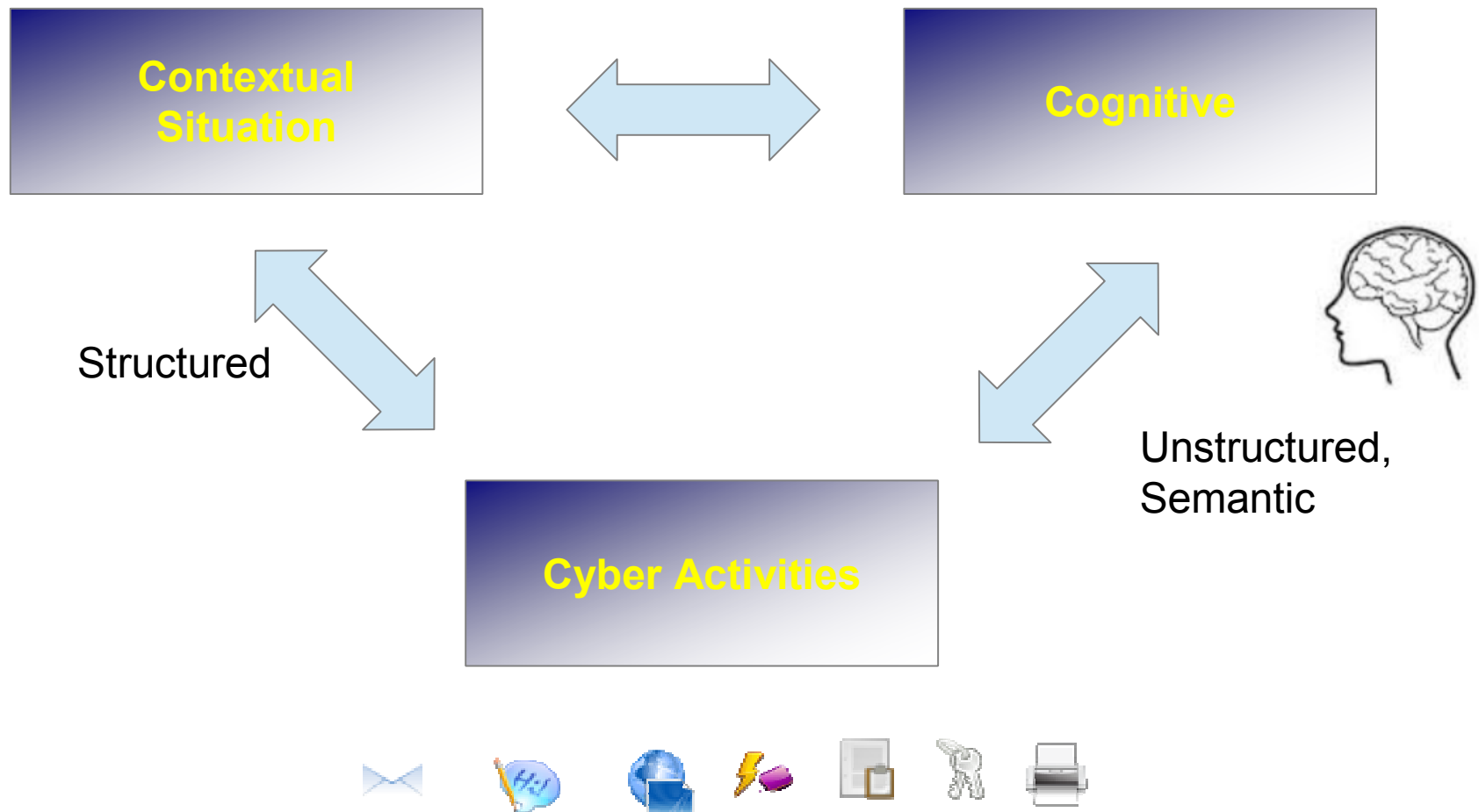
- Online chat with a hacker confiding his first attempt of leaking the information

- **Attack:**

- Brought music CD to work and downloaded/ copied documents onto it with his own account



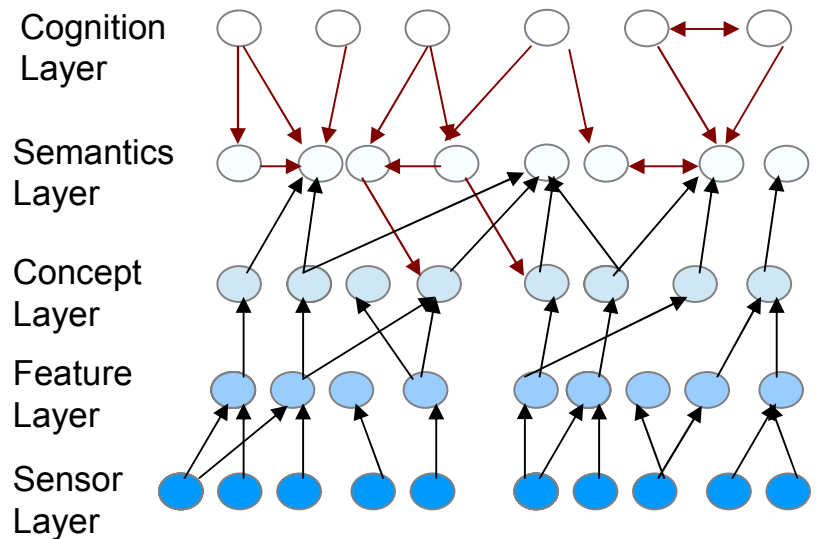
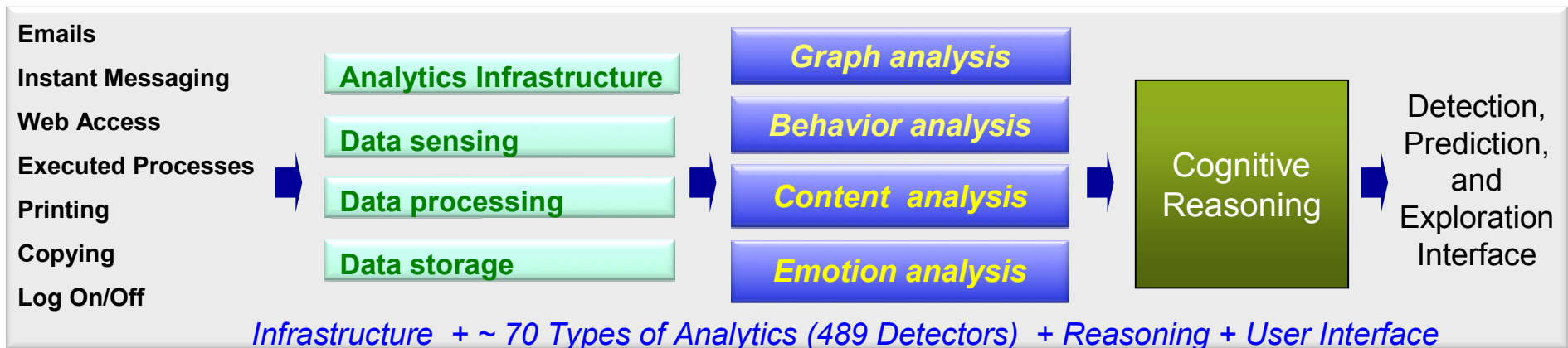
Emerging 'Cognitive Security'



IBM System G Insider Threat Solution (ADAMS) Summary



A novel **Cognitive Security System** to Detect and Predict Abnormal Behaviors in Organization.

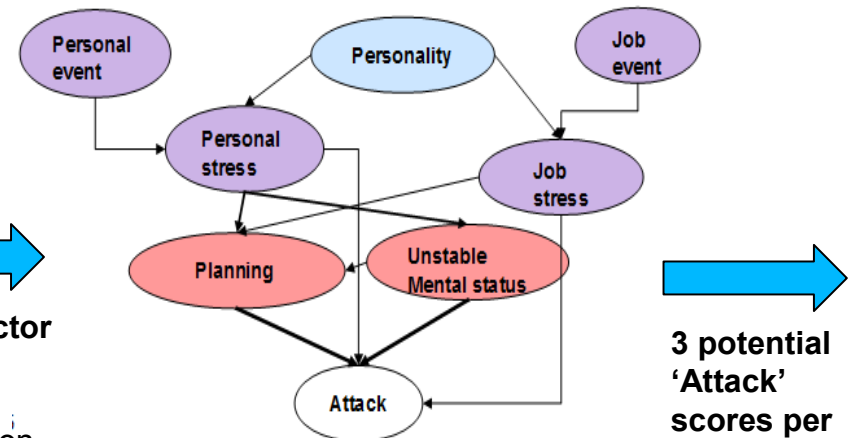


Available existing data

● : observations ○ : hidden states System G Team



489 detector scores
/ per day
/ per person



3 potential 'Attack' scores per person

**Espionage Detection
Sabotage Detection
Fraud Detection**



Emails



Copy



Log On/Off



Instant
Messaging



Process



Printing



Http



Real-world data were collected from ~ 5,500 de-identified people since July 2012

(a.k.a. Vegas Data)

~ 600,000 records per person from July 2012 to present

Red team (CERT) inserted 3 test scenarios per month

Each scenario has one (or sometimes more) abnormal person (by modifying data of real people)

Evaluations on the Real-World Data in Vegas Lab (Oct 2013)

- Each month, DARPA ADAMS program inserted 3 cases (1 abnormal person per case) in the “Vegas Lab”.
- Each performer system retrieved top abnormal people out of the 5,500 people per month.
- Below chart showed where the 3 IBM ADAMS systems (Sabotage, Espionage, and Fraud) ranked the abnormal person in each case. “All” is a combined rank list of the 3 systems. (Oct 2013 review on 12/12 ~ 03/13 data)

| | | Sabotage | Espionage | Fraud | All |
|-----|-------------------------|----------|-----------|-------|-----|
| Dec | Sabotage (Scenario 12) | 4 | 241 | 1667 | 9 |
| | Espionage (Scenario 8) | 981 | 1 | 120 | 1 |
| | Fraud (Scenario 13) | 1526 | 454 | 1 | 2 |
| Jan | Fraud (Scenario 13) | 4230 | 3367 | 1 | 2 |
| | Espionage (Scenario 14) | 11 | 44 | 574 | 30 |
| | Fraud (Scenario 5) | 4230 | 1462 | 3 | 8 |
| Feb | Espionage (Scenario 14) | 1936 | 73 | 232 | 203 |
| | Espionage (Scenario 4) | 4101 | 9 | 803 | 26 |
| | Sabotage (Scenario 15) | 65 | 4101 | 654 | 181 |
| Mar | Sabotage (Scenario 16) | 1 | 1690 | 294 | 1 |
| | Fraud (Scenario 5) | 1544 | 9 | 5 | 10 |
| | Espionage (Scenario 4) | 4325 | 11 | 46 | 27 |

Promising results. IBM’s system successfully caught the bad guys of the 12 cases: 4 as Top #1, 3 in Top #2-#5, 2 in Top #6-#20, 1 in Top #21-#50, and 2 in Top #51-#100.

12. Layoff Logic Bomb: An engineer is worried about rumors of impending layoffs feels that he needs some kind of an “insurance policy”, in case he gets laid-off or fired. He creates a "logic bomb" which will delete all files from a number of company Linux systems in five days, unless he resets the timer before then.

13. Outsourcer's Apprentice:
<http://www.bbc.co.uk/news/technology-21043693> A software developer outsources his job to China and spends his workdays surfing the web. Most surfing occurs on a second laptop. He pays just a small fraction of his salary to a Chinese company to do his job. The developer provides his VPN credentials to the company and enabling Terminal Services on his workstation. The Chinese consulting firm sends the developer PayPal invoices.

8. Anomalous Encryption: A Subject wishes to pass sensitive information to a foreign government in exchange for that government setting him up with his own business. Subject researches NSA monitoring capabilities, generates a long random passphrase and then tests encrypting and mails data to personal account. The subject encrypts documents and emails the key.

24 more Benchmarks Reported in the April 2014 meeting



Abnormal-user ranking of ~5,500 users over a month. The number shows where the red team abnormal person is in the ranked list.

Pink background represents the same type of the scenario and the detector.

Rank-All is based on the highest anomaly scores of the 3 detectors.

Out of the 24 new cases, our same-type detectors ranked:

- 9 in Top #1-#5,
- 4 in Top #6-#10,
- 3 in Top #11-#20,
- 5 in Top #21-#40,
- 1 in Top #51-#100, and
- 2 in Top #101-#160

| Month | Scenario | Espionage | Fraud | Sabotage | Rank_All |
|-------|----------------|-----------|-------|----------|----------|
| April | 14 (Espionage) | 6 | 2218 | 1833 | 18 |
| | 10 (Sabotage) | 3341 | 1817 | 158 | 444 |
| | 17 (Fraud) | 3284 | 5 | 436 | 13 |
| | 18 (Fraud) | 2371 | 9 | 1733 | 25 |
| May | 19 (Fraud) | 1131 | 4 | 750 | 11 |
| | 6 (Espionage) | 3 | 4140 | 4140 | 9 |
| | 6 (Espionage) | 34 | 2645 | 4140 | 102 |
| June | 6 (Espionage) | 6 | 807 | 91 | 17 |
| | 6 (Espionage) | 107 | 3939 | 971 | 246 |
| | 6 (Espionage) | 3 | 715 | 394 | 8 |
| | 20 (Fraud) | 586 | 1 | 126 | 2 |
| July | 21 (Fraud) | 980 | 4 | 793 | 11 |
| | 22 (Espionage) | 2 | 2578 | 79 | 4 |
| | 22 (Espionage) | 3 | 672 | 1034 | 8 |
| Oct | 22 (Espionage) | 5 | 1061 | 1512 | 12 |
| | 22 (Espionage) | 96 | 1262 | 858 | 176 |
| | 21 (Fraud) | 1898 | 7 | 511 | 18 |
| Nov | 23 (Sabotage) | 3833 | 4384 | 27 | 68 |
| | 23 (Sabotage) | 2721 | 910 | 39 | 113 |
| | 24 (Fraud) | 12 | 33 | 341 | 33 |
| | 24 (Fraud) | 2132 | 18 | 1271 | 52 |
| | 25 (Fraud) | 50 | 13 | 768 | 37 |
| Dec | 26 (Fraud) | 1207 | 21 | 3976 | 51 |
| | 27 (Sabotage) | 579 | 1517 | 33 | 85 |

→ We ran our system only once, without any knowledge of the red team scenarios and how they were inserted. This was again the best performance and showed the promising potential use of system.

Big Data, Graphs, and System G

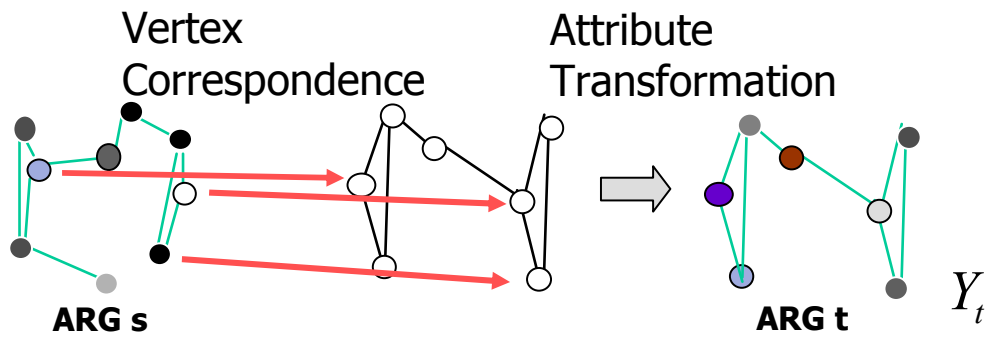
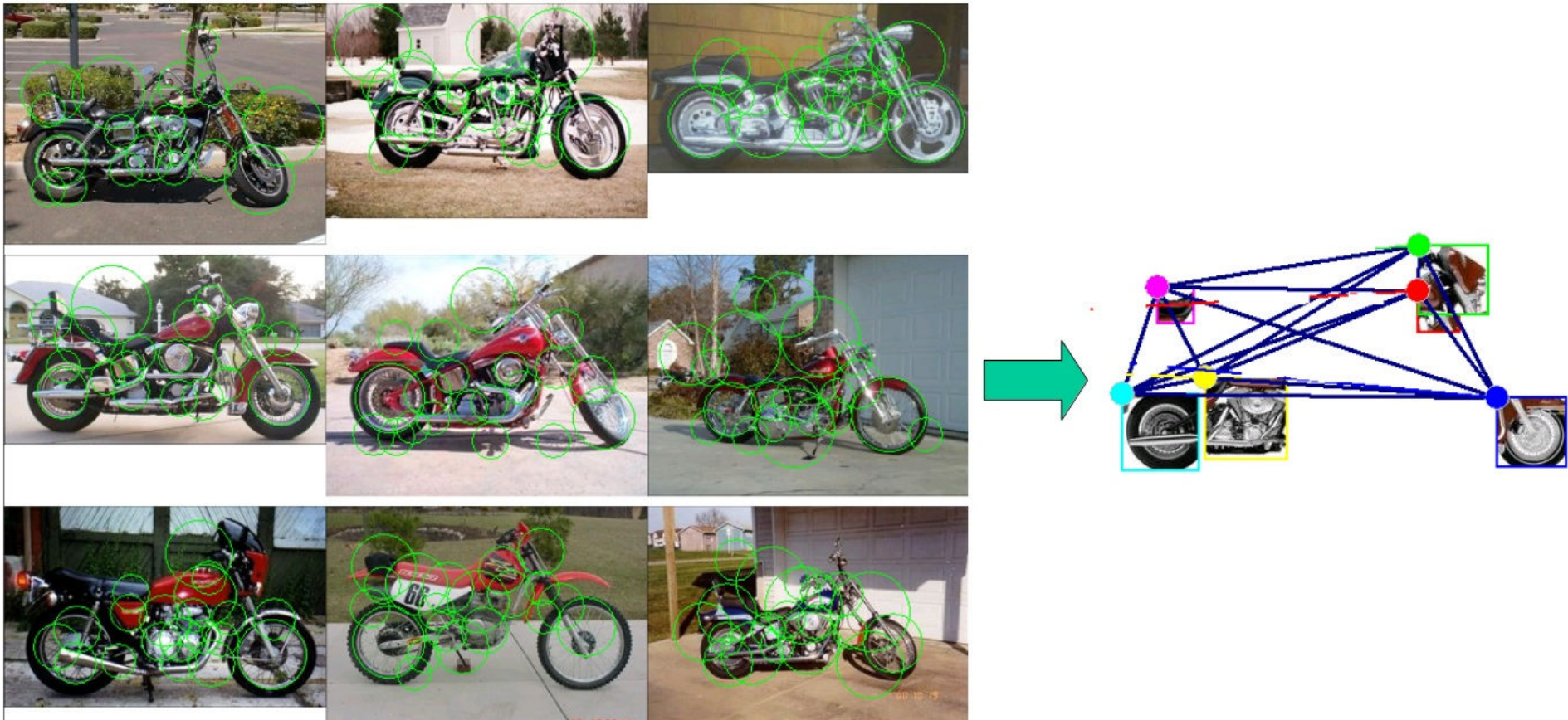
Graph Database and Visualization

Social Media Solution and Insider Threat Solution

Other Use Cases and Ongoing Researches

Questions and Discussions

Use Case 18: Graph Analysis for Computer Vision



Use Case 21: Understanding Brain Network



System G Brain Network Analytics

Ching-Yung Lin | Search www.ibm.com

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Source: Frame: 53 Speed: 1x 5x

Neurons: Detected Active || Images: Original Denoised

1-frame difference 2-frame difference

Seeing Pattern:

Timeline & Activity of Neuron 0:
Green curve is the raw signal.
Blue curve is the processed signal.
Red curve is the detection result of neuron activity.

(Double click on the arrow to play or pause. Drag and drop the arrow to move forward or backward.)

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Green Graph 500
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The Graph 500 List

Top 10 (November 2013)

| Rank | Machine |
|------|--|
| 1 | DOE/NNSA/LLNL Sequoia - Lawrence Livermore National Laboratory (65536 nodes, 1048576 cores) |
| 2 | DOE/SC/Argonne National Laboratory Mira - Argonne National Laboratory (49152 nodes, 786432 cores) |
| 3 | JUQUEEN - Forschungszentrum Juelich (FZJ) (16384 nodes, 262144 cores) |
| 4 | K computer - RIKEN Advanced Institute for Computational Science (AICS) (65536 nodes, 524288 cores) |
| 5 | Fermi - CINECA (8192 nodes, 131072 cores) |
| | Tianhe-2 (MilkyWay-2) |

November 2013

| No. | Rank | Machine | Installation Site | Number of nodes | Number of cores | Problem scale | GTEPS |
|-----|------|--|---|-----------------|-----------------|---------------|---------|
| 1 | 1 | DOE/NNSA/LLNL Sequoia (IBM - BlueGene/Q, Power BQC 16C 1.60 GHz) | Lawrence Livermore National Laboratory | 65536 | 1048576 | 40 | 15363 |
| 2 | 2 | DOE/SC/Argonne National Laboratory Mira (IBM - BlueGene/Q, Power BQC 16C 1.60 GHz) | Argonne National Laboratory | 49152 | 786432 | 40 | 14328 |
| 3 | 3 | JUQUEEN (IBM - BlueGene/Q, Power BQC 16C 1.60 GHz) | Forschungszentrum Juelich (FZJ) | 16384 | 262144 | 38 | 5848 |
| 4 | 4 | K computer (Fujitsu - Custom supercomputer) | RIKEN Advanced Institute for Computational Science (AICS) | 65536 | 524288 | 40 | 5524.12 |
| 5 | 5 | Fermi (IBM - BlueGene/Q, Power BQC 16C 1.60 GHz) | CINECA | 8192 | 131072 | 37 | 2567 |
| 6 | 6 | Tianhe-2 (MilkyWay-2) (National University of Defense Technology - MPP) | Changsha, China | 8192 | 196608 | 36 | 2061.48 |
| 7 | 7 | Turing (IBM - BlueGene/Q, Power BQC 16C 1.60 GHz) | CINECA | 8192 | 131072 | 37 | 2567 |

IBM BlueGene or P775:
 24 out of Top 30, except #4, #14, #22:
 Fujitsu #6: Tianhe #15: Cray #24: HP

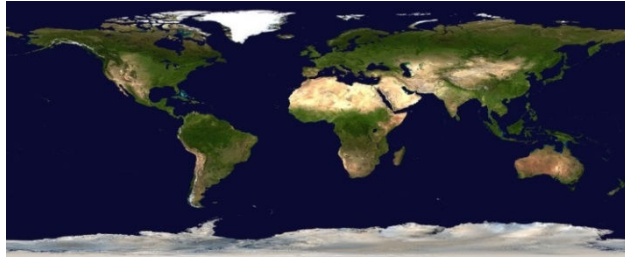
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Other Use Cases and Ongoing Researches

Questions and Open Discussion



SMISC (Social Media Solution): Shih-Fu, Chang, Columbia; Laszlo Barabasi, Northeastern; Brian Uzzi, Northwestern; Jaideep Srivastava, Minnesota; Tina Eliassi-Ra, Rutgers; Michal Faloutsos, UNM; Christos Faloutsos, CMU; Trevor Darrell, Berkeley; Ajay Divakaran, SRI.

ADAMS (Insider Threat Solution): Yan Liu and Ram Nevatia, USC

– Watson Research Center teams:

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- Database (*DB2RDF Group*: Kavitha Srinivas, Anastasios Kementsietsidis, Achille Fokoue, Julian Dolby, Mihaela Bornea)
- Analysis (*Streams System and Analytics Group*: **Kun-Lung Wu**, **Gabriela Jacques Da Silva**, **Kanat Tangwongsan**)
- Analysis (*Mobile Network Analytics*: **Kang-Won Lee**, **Ting He**, **Ramya Raghavendra**, Murtaza Zafer)
- Analysis (*Machine Learning Group*: Rick Lawrence)
- Middleware (*Middleware Research Group*: Liana Fong, **Wei Tan**, **Xavier Guerin**, **Yanbin Liu**)
- Middleware & Hardware (*Scalable Systems Group*: **Gabriel Tanase**, **Peng Wu**, Mauricio Serrano)
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– **India Research Lab:** Analysis (*SNAzzy Group*: Amit Nanavati, Natwar Modani)

– **China Research Lab:** Analysis (*X-RIME, Information Management Group*: Chen Wang, Ju Wei Shi)

– **Australia Research Lab:** Suraj Pandey and Wanita Sherchan

– **Austin Research Lab:** Peter Hofstee, Jian Li

– **Brazil Research Lab:** Ana Appel;

– **Ireland Research Lab:** Shoukat Ali